



County Hall
Cardiff
CF10 4UW
Tel: (029) 2087 2000

Neuadd y Sir
Caerdydd
CF10 4UW
Ffôn: (029) 2087 2000

AGENDA

Committee	CHILDREN AND YOUNG PEOPLE SCRUTINY COMMITTEE
Date and Time of Meeting	TUESDAY, 12 DECEMBER 2017, 4.30 PM
Venue	COMMITTEE ROOM 4 - COUNTY HALL
Membership	Councillor Lee Bridgeman (Chair) Councillors De'Ath, Philippa Hill-John, Joyce, Morgan, Murphy, Phillips, Taylor and Singh Patricia Arlotte (Roman Catholic representative), Carol Cobert (Church in Wales representative), Crump (Parent Governor Representative), Karen Dell'Armi (Parent Governor Representative) and Hutchings

Time approx.

- | | | |
|----------|--|---------|
| 1 | Apologies for Absence | 4.30 pm |
| | To receive apologies for absence. | |
| 2 | Declarations of Interest | |
| | To be made at the start of the agenda item in question, in accordance with the Members' Code of Conduct. | |
| 3 | Minutes (<i>Pages 1 - 6</i>) | |
| | To approve as a correct record the minutes of the meeting on the 10 October 2017. | |
| 4 | 21st Century Schools - Band B Priorities - Draft Cabinet Report | 4.35 pm |

Report to follow

- Councillor Sarah Merry (Deputy Leader and Cabinet Member for Education, Employment and Skills) will be in attendance and may wish to make a statement;
- Nick Batchelar (Director of Education and Lifelong Learning) and Officers will present the report and answer Members' questions;

- Questions from Committee Members;
- The Way Forward for this item will be considered at the end of the meeting.

5 Quarter 2 Corporate Performance Report - Education (*Pages 7 - 20*) 5.35 pm

- Councillor Sarah Merry (Deputy Leader and Cabinet Member for Education, Employment and Skills) will be in attendance and may wish to make a statement;
- Nick Batchelar (Director of Education and Lifelong Learning) and Officers will briefly present the report and answer Members' questions;
- Questions from Committee Members;
- The Way Forward for this item will be considered at the end of the meeting

6 Quarter 2 Performance Report - Children's Services (*Pages 21 - 44*) 6.00 pm

- Councillor Graham Hinchey (Cabinet Member for Children & Families) will be in attendance and may wish to make a statement;
- Tony Young (Director of Social Services) and Irfan Alam (Assistant Director of Children's Services) will present the report and be available to answer any questions Members may have;
- Questions from Committee Members;
- The Way Forward for this item will be considered at the end of the meeting.

7 Way Forward 7.00 pm

8 Date of next meeting

The next scheduled meeting of the Children and Young People Scrutiny Committee is on Tuesday 9th January 2018 at 4.30 pm

Davina Fiore

Director Governance & Legal Services

Date: Wednesday, 6 December 2017

Contact: Mandy Farnham,

02920 872618, Mandy.Farnham@cardiff.gov.uk

This document is available in Welsh / Mae'r ddogfen hon ar gael yn Gymraeg

This page is intentionally left blank

CHILDREN AND YOUNG PEOPLE SCRUTINY COMMITTEE

10 OCTOBER 2017

Present: Councillor Bridgeman (Chairperson), Councillors De'Ath, Philippa Hill-John, Joyce, Murphy, Phillips, Taylor and Singh

Co-opted Members: Patricia Arlotte (Roman Catholic representative), Carol Cobert (Church in Wales representative) and Crump (Parent Governor Representative)

19 : APOLOGIES FOR ABSENCE

Apologies for absence have been received from Karen Dell'Armi and Councillor Linda Morgan.

20 : DECLARATIONS OF INTEREST

No declarations of interest were received

21 : MINUTES

The minutes of the meeting on the 19 July 2017 were agreed as a correct record; the minutes of the meeting on the 12 September 2017 were agreed as a correct record subject to the inclusion of Rebecca Crump's (Parent Governor Representative) being added. The minutes' were signed by the Chairperson.

22 : VALE, VALLEYS AND CARDIFF REGIONAL ADOPTION SERVICE - ANNUAL REPORT

The Chairperson welcomed Councillor Graham Hinchey (Cabinet Member Children and Families), Rachel Evans (Head of Children's Services, Vale of Glamorgan County Council), Angela Harris (Regional Adoption Manager), Tony Young (Director Social Services) and Irfan Alam (Assistant Director, Children's Services) to the meeting to present the report, which the Committee indicated had been read and considered.

Members were invited to comment, seek clarification or raise questions on the information received. Those discussions are summarised as follows:

- It is clear that collaboration in this instance is working well, however, it is clear that it is an area which is struggling particularly with staff shortages and funding. It is not clear if the purpose of the review is to recommend extra resources or restructure to mitigate some of the problems. Members were advised that it was a combination of both. The Service is making the case for increased staffing levels but have been told that a business case needs to be made evidencing the resources required and how the resources are to be deployed.
- Members noted that the review is still ongoing, but is likely to be concluded and a draft prepared by mid-November.

- Members requested an update on the improvements and priorities for implementation referred to in the 2015-16 report and were advised that the aim for this report was to provide a shorter report and weave some of the findings into that report:
 - the service has moved towards a more specialised way of working and are required to allocate work across the board if there is a need in a particular area;
 - training has taken place on the new tablets however there have been some technical issues and it is anticipated they will be going live in the next few months;
 - the website is now up and running having gone live in July of this year and it has been a useful tool for adopters to find out about the service;
 - Ongoing work is being done to try and streamline the family finding process and work on a 12 week cycle once the referral comes in;
 - Whilst a number of the processes were now being conducted in Welsh, letters were sent in Welsh if a preference has been notified and the website is bilingual, it is accepted that there is still more to be done going forward; and
 - The development of opportunities for engaging and obtaining feedback from services users is continuing, it is a large piece of work.
- Members expressed concern at the low update of counselling by Birth Parents and were advised that Cardiff is not unique, the figures show that update is low across Wales, and that often parents, at that early stage, do not want to engage.
- Members raised a query concerning the central list of Panel Members and the membership of the joint regional panel bearing in mind the difficulties with recruitment. Members were advised that the independent chairs, of which there are 2 have to have some background in adoptions and that there are currently 4 vice chairs.

The independent members are made up of foster carers, adopter parents and people with a connection to adopters. Social Workers also sit on the panel, they have to have a background in adoption, childcare or fostering. Because it is such a huge time commitment recruiting social workers is difficult and more Social Workers are needed. It is very rarely that meetings are cancelled; there are 4 panel meetings a month.

- Members requested information about the number of adoption breakdowns and were advised that a review has taken place internally over the last 4 years; it has provided some evidence and some anecdotal information surrounding adoption. Whilst it revealed a low percentage of breakdowns, it was still too many and that it is vital that adoption support is effective and needs to be full resourced.
- Members sought clarification as to why there has been an increase in the number of children being placed for adoption. Officers advised that there is an increase in the number of children being referred and then placed nationally and there has also been a change in the Judicial approach;

adoption has to be and is the last resort. The Authority is now better equipped to recognise and assess the situation involving the child earlier.

- Members requested information about Activity Days and were advised that they are normally run by a private company, potential adopters can access a directory and look for prospective children. It is an activity that has been around for some time. There has been some resistance to it, but the children have found it to be a fun day which they enjoy. Both children and adopters who attend activity days are prepared for the day fun is the main focus of the day. Children are prepared on the basis that they are meeting potential Mummies and Daddies, it is usually used for the harder to place children.
- Members sought clarification of the support received to ensure that the adoption does not breakdown and were advised that all children have to have a support plan which the adopters have in their possession. There is support provided throughout the placement through to the Adoption Order, however, if further support is required post Adoption Order than can be provided. The placing Authority is responsible for 3 years after the Order.

AGREED – That the Chairperson, on behalf of the Committee, writes to the Cabinet Member and the Head of Children’s Services in the Vale of Glamorgan, conveying the observations of the Committee when discussing the Way Forward.

23 : DEVELOPING THE SCHOOL ESTATE IN CARDIFF - DRAFT CABINET REPORT (TO FOLLOW)

The Chairperson welcomed Councillor Sarah Merry (Cabinet Member Education, Employment & Skills), Nick Batchelar (Director, Education and Lifelong Learning) and Janine Nightingale (Head of Schools Organisation Access and Planning) to the meeting.

The Chairperson invited the Cabinet Member to make a statement in she made reference to the review of the school estate and the challenges that are currently been faced; the growing pressure on secondary schools; the need to develop provision to meet Additional Learning Needs; and the Local Development Plan and major housing sites.

Members were invited to comment, seek clarification or raise questions on the information received. Those discussions are summarised as follows:

- Members sought clarification as to whether or not there is to be a guaranteed maintenance plan in place for any newly built schools bearing in mind the maintenance difficulties faced in a number of schools and were advised that it will be addressed to some extent within the Band B funding. The maintenance of the school estate has to be a priority.
- Members were advised that the projected over subscription of secondary school places by September 2019 is currently being addressed – there are new schools being built, there may be capacity in different school areas and where schools are currently full temporary measures may need to be available.

- Members requested information as to the severity of the picture regarding schools places after September 2019 and were advised that whilst there had been big changes in the primary school cohort; whilst 3100 left high school this year and 4300 joined that figure has not changes since last year. Both high schools and primary schools are planned for the areas where there are new housing developments planned, for example the proposed development in the Radyr area will have a new high school and 5 new primary schools. The Director advised that one pupils are in the system the numbers can be tracked and projected however, Cardiff does have a high rate of in year admissions. It is anticipated that there will also be an additional 290 places for pupils with autism spectrum conditions, complex learning needs, and behaviour emotional and social needs required.
- Members were advised that a further report will be prepared for Cabinet once the funding arrangements have been finalised which will address the concerns about provision for those with additional learning needs and any adaptations to existing provision. The Director indicated that ALN provision is something which needs to be addressed as quickly as possible and certainly during this academic year.
- Members noted that the nature and amount of funding from Welsh Government is to be available by the end of this year
- Members sought information about the Mutual Investment Model (MIM) and were advised that it had been introduced by Welsh Government as an alternative means of funding Band B. Members were advised that the governance of that model would be key; it is an expensive way for the public sector to build new schools and that any school would have to be operating and virtually 100% capacity throughout the whole of the schools life. The preference for Cardiff would be the capital option bearing in mind the logistical concerns with MIM, particularly how quickly schools could be built.
- Members queried the prognosis for the 3 Cat D condition schools; Cantonian, Fitzalan and Willows High Schools and were advised that there is a commitment to remove all Cat D condition schools from Wales. However, there is a recognition that new schools will not be delivered until 2021 if funded by the Band B capital route. Therefore during that time the schools have to be compliant and safe. £5m has been spent on those schools ensuring that and there are now co-funded estate managers in the schools deemed at most risk. There will be an open dialogue and regular updates on the condition of those buildings. It is anticipated that more funding may be required. Members noted that the Cat D schools will be demolished eventually.
- The Director advised Members that until there is certainty about funding; the scale and funding route no decisions can be made about new schools for those areas.
- Members queried whether there is more scope to be more ambitious about Welsh language provision. The Director advised that there is a commitment to expand Welsh language provision and certainly there has been expansion through Band B. There is currently 86% occupancy in Welsh medium primary schools, which is higher than English medium schools.

- Interim measures are being considered going forward to address the issues with school places, Members queried how creative are those measures likely to be and whether MIM could address the maintenance issues. Members were advised that until such times as the funding position, both the type and amount, have been clarified no detailed plans for any interim can be formulated. MIM schemes will not attract companies unless they have ownership of the provision – it is a vehicle to deliver new buildings.
- Members asked Officers how they felt this Scrutiny could help support this journey and were advised that education is not a political football; there needs to be open and transparent debate particularly about the difficult investment decisions that need to be made going forward.

AGREED – That the Chairperson, on behalf of the Committee, writes to the Cabinet Member conveying the observations of the Committee when discussing the Way Forward.

24 : DATE OF NEXT MEETING

The next meeting of the Children and Young People Scrutiny Committee is on Tuesday 14 November 2017 at 4.30 pm

This document is available in Welsh / Mae'r ddogfen hon ar gael yn Gymraeg.

This page is intentionally left blank

**CYNGOR CAERDYDD
CARDIFF COUNCIL**

CHILDREN & YOUNG PEOPLE SCRUTINY COMMITTEE

12 December 2017

Quarter 2 Corporate Performance Report

Reasons for the Report

1. The Director of Education and Lifelong Learning will present the Education Directorate Corporate performance report for Quarter 2 2017/18, following its consideration by the Cabinet on 16 November 2017. The Corporate Performance Report Quarter 2 is attached at **Appendix A and B**

Corporate Performance Quarter 2

2. The Council's Performance Management Framework includes the regular reporting of Quarterly Performance by Directorate. The Quarter 2 Education Performance reports, attached at **Appendix A**, provides the Directorates update on progress towards the strategic priorities identified in the Directorates delivery plan 2017 – 2019. Also attached at **Appendix B** is a copy of the Performance Overview Report for Education and lifelong learning, which includes an assessment of progress towards the Strategic priorities identified in the Directorates Delivery Plan.
3. The Quarter 2 Corporate performance overview report provides the Committee with an update information about the context that these services are operating in, performance information and the management actions that are being taken to address performance issues. The report also provides an explanation of the progress being made in addressing the challenges identified in each quarter.
4. The Committee will, at its next meeting, receive the detailed Annual school performance report for 2016/17, which will cover
 - Pupils' results in all phases
 - Attendance at school
 - Exclusions
 - Young people not in employment, education or training (NEET)

- Estyn Inspection

Scope of Scrutiny

5. The scope of the scrutiny of this report is for the Committee Members to review the information provided to the Committee including the verbal report on the provisional school results and to provide any comments, concerns or recommendations to the Cabinet Member or Director of Education and Lifelong Learning.
6. This performance monitoring report will enable Committee to review, assess and challenge the implementation of actions to improve education for Cardiff's pupils. Members may also wish to pass any comments, concerns or recommendations to the Cabinet Member and or Director of Education and Lifelong Learning. At this meeting Committee can review and question :
 - (i) the progress being made in achieving the Performance indicator end of year targets for 2017/18;
 - (ii) the resources available to deliver the corporate plan actions and core business priorities; and
 - (iii) any identified project risks (red status) and the appropriateness of the proposed countermeasure.

Way Forward

7. At the meeting Councillor Sarah Merry (Deputy Leader and Cabinet Member for Education and skills) and Nick Batchelar (Director of Education and Lifelong Learning) will be in attendance to make a presentation and answer any questions Members may wish to ask.
8. Members may wish to review the information contained in the report together with that presented at the meeting and determine whether there are any comments, concerns or recommendations which they would like to pass on to the Cabinet Member or Director of Education and Lifelong Learning.

Financial Implications

9. There are no direct financial implications arising from this report. However, financial implications may arise if and when the matters under review are

implemented with or without any modifications. These financial implications will need to be considered before any changes are implemented.

Legal Implications

10. The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to consider and review matters there are no direct legal implications. However, legal implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any legal implications arising from those recommendations. All decisions taken by or on behalf of the Council must (a) be within the legal powers of the Council; (b) comply with any procedural requirement imposed by law; (c) be within the powers of the body or person exercising powers on behalf of the Council; (d) be undertaken in accordance with the procedural requirements imposed by the Council e.g. Scrutiny Procedure Rules; (e) be fully and properly informed; (f) be properly motivated; (g) be taken having regard to the Council's fiduciary duty to its taxpayers; and (h) be reasonable and proper in all the circumstances.

RECOMMENDATION

The Committee is recommended to:

- Review the information provided in the report on school results, and Education Performance report, and provide any comments, concerns or recommendations to the Cabinet Member and Director of Education and Lifelong Learning.

DAVINA FIORE

Director Governance and Legal Services

6 December 2017

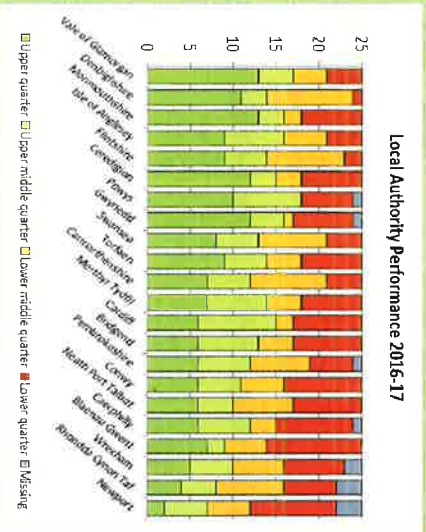
NICK BATCHELAR

Director of Education and Learning

This page is intentionally left blank

Internal Processes - Transforming the way that we do things

We've gone up again in performance rankings!



Cardiff's performance improved to 13th (out of the 22 local authorities, in 2016-17)

This is the second year in a row that we've moved up the rankings

The figures show there was an improvement in the performance of the 13 of our indicators

Reference Data Unit's Local Government Performance 2016-17 report

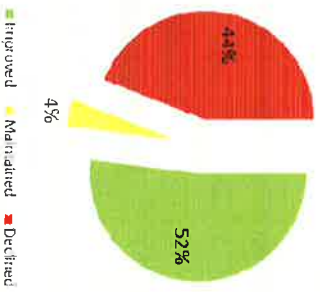
According to the Data Unit report:

- the performance of the 60% (15 / 25) of our indicators were better than the Wales average
- the 60% (15 / 25) of our indicators were in the top two quarters of performance

Areas of strength in our performance include:

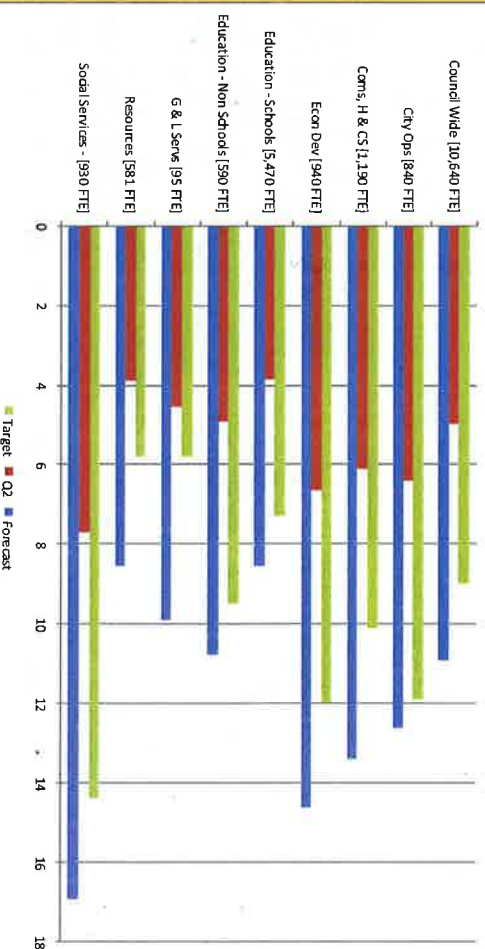
- ⇒ Education
- ⇒ the amount of waste sent to landfill
- ⇒ the removal of fly-tipping
- ⇒ the time taken to make Disabled Facilities Grant Adaptions
- ⇒ the number of visits to Libraries (including those in Hubs)

Direction of Travel - NSI and PAM results

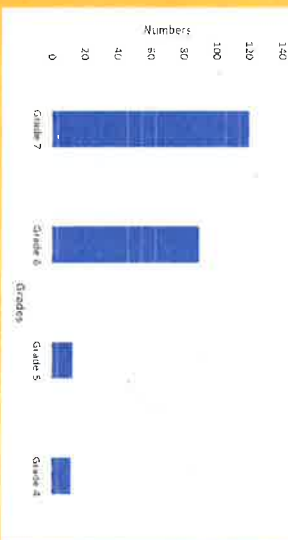


Learning & Growth - Inspired, competent, engaged & aligned workforce

Sickness Absence - FTE Days Lost Per Person



Grades of employees 6,7 and below enrolled on CMP



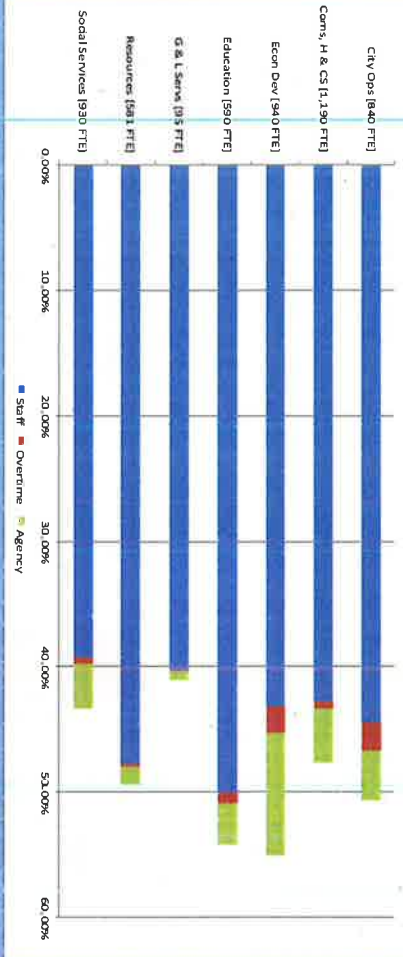
Enrolment on the Cardiff Manager Programme Phase 2, Grade 7 and below with Line Management Responsibility



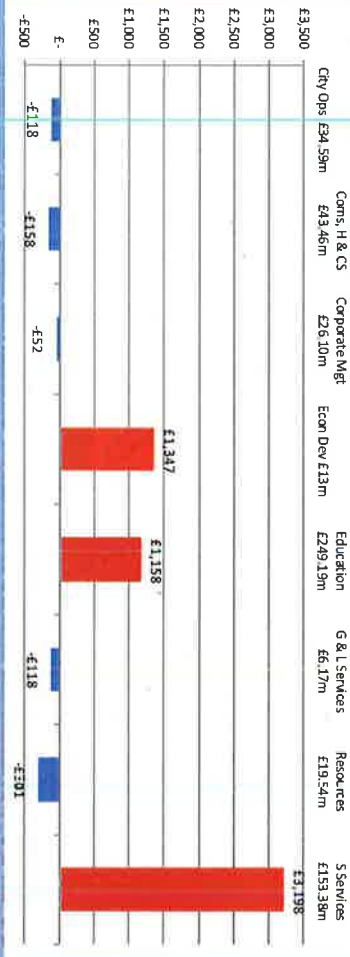
Internal v External Academy Courses	2016	2017
Internal Courses	48	64
External Courses	18	11
Total	66	75

Academy Attendees	2016	2017
Attendees	670	840
% Increase		+25.3%

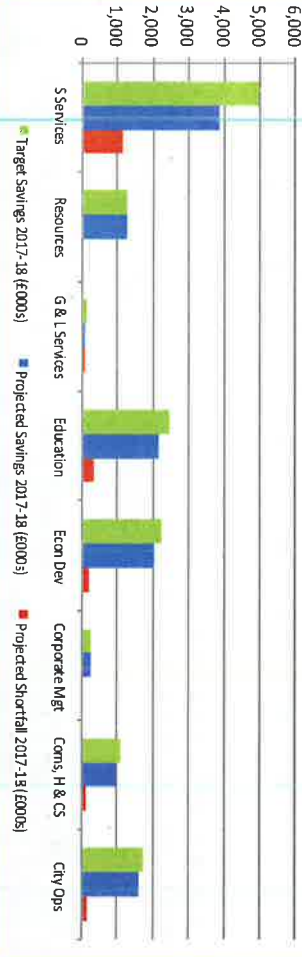
Staff Budgets, Overtime & Agency



Budget Variance in £000s



Projected Savings 2017-18 in £000s



Twitter Followers



Tweet stats from @CardiffCouncil and @CyngorCaerdydd

City of Cardiff
@cardiffcouncil
78,449 (+787)

Dinas Caerdydd
@cyngorcaerdydd
2,394 (+22)

Customer feedback via twitter

Q 734
110K
1.6K
1.9K

Wed! ai osod prawn yma ar fead Dan Isaac Davies, Diolch i Rachel Protheroe o @cyngor-caerdydd https://t.co/RkIon-2MKwJ Sep 29 2017, 23:54

Huge thanks to @cardiffcouncil - the Toff Trail is now clear of all trees. Sep 21 2017, 08:01

Down at @RubiconDance for my advice surgery. Good to see @cardiffcouncil litter pickers cleaning up Topaz Street. Sep 29 2017, 10:07

Top tweet via clicks
#GoodMorningCardiff
Please check Road closures for TODAY! Details HERE: http://social.nvffem Sep 10 2017, 8:01

@cardiffcouncil Can I just say what a breath of fresh air your receptionist is at the main desk City Hall #Smile #Hello #Hiloesant #helpful Sep 6 2017, 14:53

Diolch am adnewid yn Gymrogl Moe rhod! I fi ddawnd bod Y Cyn-gor yn wneud ymdrech ddadros yr ddi. Sep 15 2017, 20:27

Just looking at the proposed new work map going to @cardiffcouncil next week, fully segregated super-highways for #cardiff will be awesome. Sep 17 2017, 14:24

cardiff.gov.uk caerdydd.gov.uk

Access via devices

Accessing Services Online

42.66% Desktop
4.5% Mobile
12.14% Tablet
(57,348 Combined mobile/tablet usage)

62% Parking Permits

155,098 calls

75.8% Parking charge notices

95% C2C (English)

Complaints
423 complaints were received during Quarter 2. This is a 3.2% decrease in complaints from Quarter 1 (2016-17). 98% of complaints were responded to within 20 days

100% C2C (Welsh)
99% Hubs
98% Housing Repairs

Information Requests
Compliance for FOI and Data Protection requests during Quarter 2 was slightly below target. In relation to FOI, this is as a result of a number of business changes being made during the quarter. In relation to Data Protection, there has been an increase in the number of more complex cases, processes are being reviewed as part of the Council's implementation plans for the General Data Protection Regulation.

QUARTER 2 2017-18 DIRECTORATE PERFORMANCE REPORT

Directorate: Education and Lifelong Learning **Director:** Nick Batchelar **Number of Employees (FTE):** 590 **Cabinet Member:** Cllr Sarah Merry

Strategic Directorate Priority 1 – Improve educational outcomes for children and young people, particularly at Key Stage 4, through improved school leadership, teaching and learning, and curriculum development

Measures <small>(CS) = Currently Secure data (NYA) = Not Yet Available (NA) = Not Applicable (p)= Provisional year end data * (LLC = Language, Literacy & Communication)</small>	CP Corp Plan	Supporting Information	Q2 2017-18 Result (2016-17 AY)	Year End 2017-18 Target (2016-17 AY)	Q2 2016-17 Result (2015-16 AY)	Q1 2017-18 Result (2016-17 AY)	2016-17 Result (2015-16 AY)	Quarter 2 position against the Headline Actions in the DDP (2)	Red -	Red/Amber -	Amber/Green -	Green -
% pupils achieving Level 2 at Key Stage 4	✓	-	69.8% (P)	Not comparable	Not comparable	Not comparable						
% pupils achieving Level 1 at Key Stage 4	✓	-	93.2% (P)	Not comparable	Not comparable	Not comparable						
The new Capped Points Score Key Stage 4(CAP 9)	✓	-	Not yet collected	New Measure for 2016/17	Not yet collected	Not yet collected	Not yet collected					
% pupils leaving Key Stage 4 with No Quals (including EOTAS pupils)		33 pupils 2015/16	Q3	0.5%	N/A	N/A	1%					
% pupils achieving CSI at Key Stage 3		-	86.2%	88%	N/A	86.2% (P)	86.6%					
% pupils achieving CSI at Key Stage 2	✓	-	89.4%	90%	N/A	86.2% (P)	89.5%					
% pupils achieving Foundation Phase (FP) Outcome Indicator		-	88.5%	89%	N/A	88.5% (P)	88.9%					
% pupils achieving O5 in *LLC (FP) in Welsh	✓	-	92.1%	93.5%	N/A	92.1% (P)	93.1%					
% pupils achieving L4 in Welsh 1 st Lang. KS2	✓	-	92.8%	96%	N/A	92.8% (P)	96.1%					
% pupils achieving L2 qual. In Welsh 1 st Lang. KS4	✓	-	83.2% (P)	82%	N/A	N/A	79.8%					
% pupils achieving L2 qual. In Welsh 2 nd Lang. KS4	✓	-	NYA	83.5%	N/A	N/A	83.2%					
% Attendance -Primary	✓	-	95%	95%	95%	95.12% (May 17)	95%					
% Attendance -Secondary	✓	-	94.2%	95%	94.5%	94.18% (May 17)	94.5%					

Wellbeing objective 1.1

Page 13

Strategic Directorate Priority 2 – Close the attainment gap for pupils from low-income families, children who are looked after, pupils educated other than at school, and pupils entering Cardiff with English as an additional language

Measures	CP Corp Plan	Supporting Information	Q2 2017-18 Result (2016-17 AY)	2017-18 Target (2016-17 AY)	Q2 2016-17 Result (2015-16 AY)	Q1 2017-18 Result (2016-17 AY)	2016-17 Result (2015-16 AY)	Quarter 2 position against the Headline Actions in the DDP (2)	Red - 0	Red/Amber - 3	Amber/Green – 3	Green – 1
Year 11 EOTAS Pupils (all pupils attending an alternative provision, inc. PRU): - % Level 2+ at KS4 - % Level 2 at KS4 - % Level 1 at KS4 - % No Quails at KS4		NYA	Q3	2016/17 KS4 Targets no longer valid – year 0 due to changes to assessment framework	N/A	N/A	4% 4% 17.3% 12%	<p><u>Pupils eligible for Free School Meals</u> The difference in the performance of eFSM and nFSM pupils is smallest in the Foundation Phase and largest at Key Stage 4. Indicative figures show that the gap in attainment of eFSM and nFSM is smaller in Cardiff than across Wales in the Foundation Phase (13.9ppt Cardiff/14.3ppt Wales) and at Key Stage 2 (13ppt Cardiff /14.3ppt Wales). At Key Stage 3, the gap is slightly larger in Cardiff than across Wales (22.8ppt Cardiff/20.4ppt Wales). In the Level 2+ threshold at Key Stage 4, indicative figures show that Cardiff's eFSM pupils are the highest performing in the Central South Region.</p> <p>Approaches to highlighting and transferring best practice in the use of the Pupil Deprivation Grant need to be strengthened.</p> <p><u>Pupils Educated Other Than At School (EOTAS)</u> Cathays High School has been commissioned to manage the Pupil Referral Unit and additional places have been established to increase Key Stage 4 provision. The Quality Assurance Framework for provider placements has been designed ready for implementation.</p> <p><u>Children who are looked after</u> Work is ongoing to better co-ordinate services to improve educational outcomes for looked after children, for example in Literacy and Numeracy support teams. However, provisional end of Key Stage results show that outcomes for this group of learners remain far too low. Of the 2016-17 year six Corporate Parent cohort, 53.3% have an additional learning need (statement, school action plus or school action), the corresponding figure for year 11 is 81.1%. A Looked After Children's Education Co-ordinator has now been recruited.</p> <p><u>Pupils with English as an additional language</u> Performance of pupils with English as an additional language for 2016-17 will be available in quarter three. Planning for a regional conference in March 2018, involving schools and partners, is underway and this will provide a forum to share good practice. Closing The Gap officers are working with Welsh Government to ensure accurate and robust collection of EAL data (as part of the Needs Assessment Survey) in schools.</p>				
Year 11 EOTAS Pupils (all pupils not on the roll of a Cardiff School or the PRU): - % Level 2+ at KS4 - % Level 2 at KS4 - % Level 1 at KS4 - % No Quails at KS4		NYA	Q3		N/A	N/A	0% 0% 13% 25%					
Children Looked After (attending a Cardiff school or the PRU as at PLASC date): % Foundation Phase OI % CSI at KS2 % Level 2+ at KS4 % Level 2 at KS4 % Level 1 at KS4 % No Quails at KS4		2017-18 11 of 16 18 of 23 1 of 23 6 of 23 12 of 23 NYA	2017-18 68.75% 78.26% 4% (P) 26% (P) 52% (P) NYA	75% 78%	N/A	N/A	88.9% 68.2% 17.9% 46.4% 71.4% 0%					
Children Looked After by Cardiff Council (attending any educational placement as at PLASC date): - % Foundation Phase OI - % CSI at KS2 - % Level 2+ at KS4 - % Level 2 at KS4 - % Level 1 at KS4 - % No Quails at KS4		2017-18 14 of 26 23 of 30 0 of 53 6 of 53 18 of 53 NYA	53.85% 76.7% 0% (P) 11% (P) 34% (P) NYA	73.3% 78%	N/A	N/A	71.4% 70.4% 15.2% 32.6% 54.3% 3%					
eFSM pupils - % Level 2+ at KS4	√	-	30.8% (P)	2016/17 Targets no longer valid – year 0 due to changes to assessment framework	Not comparable	Not comparable	Not comparable					
Non FSM pupils - % Level 2+ at KS4	√	-	64.5% (P)		Not comparable	Not comparable	Not comparable					
eFSM pupils - % CSI at KS2	√	-	79.1%	80.6%	N/A	N/A	78.8%					
Non FSM pupils - % CSI at KS2	√	-	92.1%	93%	N/A	N/A	92.5%					
eFSM pupils - % Attendance: -Primary -Secondary		-	Q3	93.1% 91%	NA	NA	92.9% 90.7%					
Pupils with English as an Additional Language: - % Foundation Phase OI - % CSI at KS2 - % Level 2+ at KS4		-	Q3	87% 89% 66%	N/A	N/A	86.6% 88.4% 63.9%					

Strategic Directorate Priority 3– Improve provision for children and young people with additional learning needs, through implementation of the new Statutory framework for Additional Learning Needs

Measures	CP Corp Plan	Supporting Information	Q2 2017-18 Result (2016-17 AY)	2017-18 Target (2016-17 AY)	Q2 2016-17 Result (2015-16 AY)	Q1 2017-18 Result (2016-17 AY)	2016-17 Result (2015-16 AY)	Quarter 2 position against the Headline Actions in the DDP (2)	Red - 0	Red/Amber - 0	Amber/Green – 1	Green – 3
% SEN pupils ach. Foundation Phase OI:								<p>There continues to be a significant increase in the number of children and young people with Additional Learning Needs (ALN) and Cardiff does not have enough specialist provision. As a result of this, too many young people are being placed out of area or are not able to access appropriate full time education within the city. An audit of ALN trends and future demand for specialist places has been completed to inform the prioritisation of the Band B School Organisation Programme.</p> <p>The Cabinet report (October 2017) sets out challenges in relation to an approach to the development of Additional Learning Needs (ALN) provision, including the development of new, and the remodelling of existing provision in Cardiff schools.</p> <p>An Additional Learning Needs (ALN) strategy is being developed and progress will be monitored by a group of head teachers, officers, governors, and other partners including the University Health Board.</p> <p>The ALN funding formula has been updated and revised, following consultation with schools and partners, to reflect the current needs of children and young people in Cardiff.</p> <p>School ALN Co-ordinators and officers are delivering training to school staff on the implications of the new Statutory framework.</p>	Red - 0	Red/Amber - 0	Amber/Green – 1	Green – 3
- Stated		NYA	Q3	17%	N/A	N/A	16.7%					
- School Action Plus				46%			45.3%					
- School Action				74%			73%					
% SEN pupils ach. CSI, at Key Stage 2:												
- Stated		NYA	Q3	18%	N/A	N/A	16.7%					
- School Action Plus				52%			50.0%					
- School Action				80%			79.2%					
% of SEN pupils ach. CSI, at Key Stage 3:												
- Stated		NYA	Q3	26.5%	N/A	N/A	25.6%					
- School Action Plus				50.9%			50.9%					
- School Action				70.3%			70.3%					
% of SEN pupils ach. Level 2+ Key Stage 4												
- Stated		NYA	Q3	2016/17 Targets no longer valid – year 0	N/A	N/A	16.5%					
- School Action Plus							19%					
- School Action							31%					
Page 15 Wellbeing objective 1.1 Page 5												
Fixed term exclusions per 1000 pupils (5 days or fewer)		Year end 16/17	Year end 16/17									
Primary												
Secondary		244 excs	8.9	9.0	N/A	N/A	9.38					
		950 excs	48	48			55.3					
Fixed term exclusions per 1000 pupils (6 days or more)		Year end 16/17	Year end 16/17									
Primary												
Secondary		4 excs	0.16	0.15	N/A	N/A	0.2					
		40 excs	2.39	0.8			0.91					
Average days lost Exclusions (FTE 5 days or fewer)		Year end 16/17	Year end 16/17									
Primary												
Secondary		240 excs	1.57	1.5	N/A	N/A	1.57					
		909 excs	1.73	1.4			1.55					
Average days lost Exclusions (FTE 6 days or more)		Year end 16/17	Year end 16/17									
Primary												
Secondary		35 days	8.75	8.0	N/A	N/A	9.3					
		412 days	10.3	9.0			12.63					

Strategic Directorate Priority 4– Ensure there are sufficient and high quality school places to meet the population growth in the city, through planned expansion and the upgrade of the existing school estate via the School Organisation Programme

Wellbeing objective 1.1	Measures	CP Corp Plan	Supporting Information	Q2 2017-18 Result (2016-17 AY)	2017-18 Target (2016-17 AY)	Q2 2016-17 Result (2015-16 AY)	Q1 2017-18 Result (2016-17 AY)	2016-17 Result (2015-16 AY)	Quarter 2 position against the Headline Actions in the DDP (2)	Red - 0	Red/Amber - 3	Amber/Green – 5	Green – 3
				Sept 2017			For Sept 2017	Sept 2016					
				89.75%	80%	N/A	89.75%	86%					
				76.21%	70%		76.21%	76%					
	% children securing 1st choice of school: Primary (CP) Secondary (CP)	√ √	-	89.75% 76.21%	80% 70%	N/A	89.75% 76.21%	86% 76%	<p>The construction of Ysgol Hamadryad is due to start on schedule, in quarter three. Howardian and Ysgol Glan Morfa Primary School buildings are also progressing well.</p> <p>A transition plan for learners to the new Eastern High has been prepared and the first phase of occupation is due to take place over the Christmas holidays. The Joint Committee has been established and contractual agreements including catering, cleaning and ICT are in place.</p> <p>Cardiff West Community High School opened on the 4th September on the old Michaelston Community College site. Planning permission has been granted and construction has commenced on the new building, which is due for completion in December 2018.</p> <p>A business case for the Band B 21st Century Schools programme was submitted to Welsh Government in quarter two. Discussions have taken place regarding the prioritisation of schemes and a decision regarding the amount of funding available is expected in quarter three.</p> <p>An Asset Management strategy is being developed within the framework of Corporate Landlord proposals to address condition/suitability issues, property management and systems architecture.</p> <p>A bid for an additional £20m has been submitted, but affordability remains a concern.</p> <p>There are now three high schools in Cardiff that are classed as “D”, which means that they are at the end of life in terms of their condition. A large proportion of primary, secondary and special schools are classified as “C” condition, which means that they are exhibiting major deterioration. This represents 46% of the overall estate.</p>				
	% children securing one of 1st three choices of school: Primary (CP) Secondary (CP)	√ √	-	93.86% 81.82%	90% 90%	N/A	93.86% 8.82%	93% 85%					
	The number of pupils enrolled in Welsh medium education aged 4 – 18 years	√	-	7,272	7,222	N/A	N/A	7,010					

Page 16

Strategic Directorate Priority 5– Recruit, retain and develop the best people to lead and work in our schools and education settings to secure a high quality workforce at all levels

Wellbeing objective 1.1	Measures	CP Corp Plan	Supporting Information	Q2 2017-18 Result (2016-17 AY)	2017-18 Target (2016-17 AY)	Q2 2016-17 Result (2015-16 AY)	Q1 2017-18 Result (2016-17 AY)	2016-17 Result (2015-16 AY)	Quarter 2 position against the Headline Actions in the DDP (2)	Red - 0	Red/Amber - 0	Amber/Green – 4	Green – 0
				Year end 16/17									
				77%	85%	N/A	N/A	74%					
				27%	55%			33%					
	The proportion of schools where Leadership is judged by Estyn to be good or excellent on a three year rolling basis - Primary -Secondary -Special		30 of 39 3 of 11 1 of 3	77% 27% 33%	85% 55% 85%	N/A	N/A	74% 33% 25%	<p>The Local Authority is working closely with the Consortium and Governing Bodies to continue to drive up the quality of leadership and teaching in Cardiff schools. Progress can be observed by the increasing number of ‘Green’ schools in the Annual National School Categorisation process.</p> <p>However, a small number of schools inspected in the last 3 years are continuing to address recommendations to improve teaching and leadership.</p> <p>Of the Teach First participants allocated to the Central South region, almost 50% have been allocated to a Cardiff school. In the summer term, participants were asked to complete a survey evaluating their experience and confidence in specific areas of development. The responses to the survey were positive, with the quality of the school centred learning placement in preparing for the classroom rated 100% by all Welsh participants. Preparedness for taking responsibility for pupil safeguarding was also rated 100%.</p> <p>Plans to establish a National Academy by Spring 2018 are underway. The ambition is to prepare all leaders in the Welsh education system with the right skills and knowledge to benefit pupils:</p> <ul style="list-style-type: none"> - Allowing fair access for teachers to develop their leadership skills 				
	The percentage of schools, inspected by Estyn, judged to have good or excellent teaching on a three year rolling basis -Primary -Secondary -Special		30 of 39 3 of 11 2 of 3	77% 27% 67%	85% 55% 85%	N/A	N/A	71.4% 33.3% 75%					

- Using the latest evidence and research on how leadership in schools makes a difference
- Developing current leaders in schools while identifying future leaders

The Academy is part of a range of reforms including changes to Initial Teacher Training, proposals to revamp teaching standards and new accreditation criteria for initial teacher training providers.

Workforce planning will continue to be a key focus, within the context of the growing population in the city.

Strategic Directorate Priority 6– Work with the Central South Consortium to further develop the capacity of the school system to be self-improving

Measures	CP Corp Plan	Supporting Information	Q2 2017-18 Result (2016-17 AY)	2017-18 Target (2016-17 AY)	Q2 2016-17 Result (2015-16 AY)	Q1 2017-18 Result (2016-17 AY)	2016-17 Result (2015-16 AY)	Quarter 2 position against the Headline Actions in the DDP (2)	Red - 0	Red/Amber - 1	Amber/Green – 3	Green – 1
			September 2017	Jan 2018	Jan 2018	July 2017	July 2016					
Number of schools in Estyn follow up:			September 2017	5		July 2017	July 2016	As at September 2017, there are thirteen schools in an Estyn Category. In quarter two, two primary schools' have gone into an Estyn category (one into Estyn monitoring and one into Special Measures). Two have been removed from Special Measures (following closure). The local authority, in partnership with the consortium, is continuing to monitor the progress of all schools causing concern.				
-Estyn monitoring	√	-	7	0	N/A	6	7					
-Significant improvement	√	-	2	0		2	3					
-Special measures	√	-	4			5	3	The self-improving school system (Peer Enquiry, School Improvement Hubs, Pathfinders and School Improvement Groups) is maturing in respect of the scope and the depth of the collaborative work being undertaken, but further work needs to be done to ensure that there is a strategic and robust approach to building capacity within the system, for example through role responsibilities, resources etc.				
% schools categorised as 'Green' by WG:			Jan 2018	Jan 2018			Jan 2017					
-Primary	√	-	Q4	40%			36%					
-Secondary	√	-	Q4	30%			26%	There has been an increase in the number of governor vacancies from 178 in quarter one to 214 in quarter two, and 28 of these vacancies are for LA governors. The LA governor panel have met and 21 new LA governors have been appointed. Recruitment will continue for the remaining positions. Strengthening the role of governors remains a priority and the take-up of online training continues to rise. Recruitment of clerks has been undertaken and training has been provided. Support for existing clerks is now being planned.				
-Special	√	-	Q4	63%	N/A	N/A	57%					
The number of schools with less than 50% of pupils achieving the level 2+ threshold		-	7 schools	L2+ target no longer valid - year 0	N/A	N/A	Not comparable					
% of schools inspected where Standards are judged by Estyn to be good or excellent on a three year rolling basis		28 of 39	Year end 16/17	(2016/17 AY)			(2015/16 AY)					
- Primary		4 of 11	72%	85%	N/A	N/A	71%					
-Secondary		2 of 3	67%	55%			44%					
-Special				85%			75%	% of schools, inspected where Capacity to Improve is judged by Estyn to be good or excellent on a three year rolling basis				
-Primary		30 of 39	Year end 16/17	(2016/17 AY)			(2015/16 AY)					
-Secondary		3 of 11	77%	85%	N/A	N/A	74%					
-Special		1 of 3	33%	85%			33%	The number of schools running recurrent deficit budgets				
The number of schools running recurrent deficit budgets		-	11	10	N/A	10	14	The % governor vacancies Cardiff schools				
The % governor vacancies Cardiff schools		28 positions	7.16%	6%	N/A	7.59%	6.9%					
Local Authority vacancies		214 positions	10.48%	7.5%		8.64%	8.1%					
All vacancies												

Wellbeing objective 1.1

Page 17

Strategic Directorate Priority 7– Build effective partnerships between schools, business, the voluntary sector and wider public services and communities to enrich the school curriculum and strengthen school governance.

Measures	CP Corp Plan	Supporting Information	Q2 2017-18 Result (2016-17 AY)	2017-18 Target (2016-17 AY)	Q2 2016-17 Result (2015-16 AY)	Q1 2017-18 Result (2016-17 AY)	2016-17 Result (2015-16 AY)	Quarter 2 position against the Headline Actions in the DDP (2)	Red - 1	Red/Amber - 2	Amber/Green – 2	Green – 1
The number of young people in Cardiff, aged 16-18 years old, known not to be in education, employment or training (Careers Wales Tier 2 & 3) (CP)	√	-	362 out of 7250	300	N/A	N/A	426	<p>Child Rights Partners Programme Unicef have provided training for officers and elected members over the course of the quarter and the operational group is well established. A stakeholder discovery event has taken place to develop the vision and a three year action plan, which will be in place by February 2018.</p> <p>Cardiff Commitment Further progress has been made in the delivery of the ‘Cardiff Commitment’ to youth engagement and progression. 140 businesses in Cardiff have expressed an interest and 75 have provided a pledge to date. Work is ongoing to establish appropriate brokerage models to match employer offers with the needs of schools, children and young people. Provisional NEET figures for 2017 leavers will be available in quarter three.</p> <p>Families First An Education-led proposal to inform the re-commissioning of Families First has been completed and is being considered by Education Management Team. This includes a service proposal, completed in consultation with schools, based on the deployment of ‘Early Help- Family Support Workers’ on a cluster basis. A proposal for extending Flying Start parenting services pan Cardiff has been also developed, and additional work to extend for services 0-16years is underway.</p> <p>Summer Healthy Eating Project The Summer Healthy Eating programme was delivered in 13 sites in Cardiff for children across 21 schools. An evaluation is scheduled for quarter three.</p>				
% Year 11 Leavers making successful transition to EET (October Careers Wales)	√	Oct 2016 leavers 100 young people NEET	Q3 prov Q4 final	97.5% (2.5% NEET)	N/A	N/A	97% (3% NEET)					
% Year 13 Leavers making successful transition to EET (October Careers Wales)	√	Oct 2016 leavers 45 young people NEET	Q3 prov Q4 final	98% (2% NEET)	N/A	N/A	96.9% (3.10% NEET)					
Number of Schools with Strategic Business Partner												
Number of Schools with ‘Rights Respecting Schools Award’												
% children in each ‘age related development category’ - per Foundation Phase Baseline Ass’t in Reception at Age 4												
Language, Literacy & Communication (Welsh) (English)												
- % 6 – 24 months			Q4				2015/16 AY 43.52%					
- % 24 – 36 months							17.57%					
- % 36 – 48 months							35.95%					
- % 48 – 72 months							32.98%					
Mathematical Development							16.45%					
- % 6 – 24 months			Q4				42.43%					
- % 24 – 36 months							2.77%					
- % 36 – 48 months							4.65%					
- % 48 – 72 months							15.42%					
Personal & Social Development							36.26%					
- % 6 – 24 months			Q4				41.36%					
- % 24 – 36 months							4.60%					
- % 36 – 48 months							10%					
- % 48 – 72 months							26.88%					
Physical Development							46.12%					
- % 6 – 24 months			Q4				15.26%					
- % 24 – 36 months							5.78%					
- % 36 – 48 months							22.03%					
- % 48 – 72 months							47.77%					
							22.77%					





Wellbeing objective 1.1, 3.3 & 4.1

Age 18

Strategic Directorate Priority 8- Improve the range and quality of services provided to schools by the Education directorate

Measures	CP Corp Plan	Supporting Information	Q2 2017-18 Result	2017-18 Target	Q2 2016-17 Result	Q1 2017-18 Result	Year end 2016-17 Result	Quarter 2 position against the Headline Actions in the DDP (2)			
								Red - 0	Red/Amber - 1	Amber/Green - 3	Green - 4
Revenue budget savings		-	£2.021m	£2.371m	£2.838m	£2.321m	£2.653m	<p>Budget & Trading An online pay system in Bryn Deri Primary School for school meals has been piloted and evaluated. Further pilots and an examination of an extension to the Secondary system will be arranged across Cardiff in the Autumn term.</p> <p>Each of the three major trading elements within the Education Directorate now operate on a net nil budget position. For the 2017/18 financial year both the Schools Meals service and Storey Arms are projected to at least achieve a balanced position. The Music Service is current projected to be operating on a deficit of £161k. This position is expected to improve significantly by the end of the financial year.</p> <p>The online portal for schools to purchase services from the Local Authority is now accessible to all Cardiff schools and their Governing Bodies. The portal will be further developed to enable all schools to access training opportunities and be used as a communication tool for both schools and all school based staff. Further training courses and drop in sessions for school staff are planned for later in the Autumn term. An additional module has also been purchased to enable Governing Bodies to facilitate and resource their meetings via a web based online tool.</p> <p>Sickness Absence As at the end of September, the average days lost per employee due to sickness is 4.91, with a projection of 10.80 for the end of the financial year. The average days lost in quarter two in 2016-17 was 5.24 days, with a projection of 11.53 days. A Directorate wide action plan has been agreed and is being followed through to assist in the management of all absences.</p>			
Trading position		-	£0.000m	£0.000m	£0.102m	£0.000m	(£0.042m)				
Catering Services			£0.000m	£0.000m	£0.011m	£0.000m	£0.027m				
Storey Arms			£0.000m	£0.000m	£0.075m	£0.000m	£0.109m				
Music Service											
Sickness Absence		-	4.91 days	7 days	5.24 days	2.72 days	11.86 days				
PPDR compliance - Initiate objectives - Half yearly review - Full year review		- - -	Q3 half yearly review	100% all	63%	89% (initiate)	77% (full yearly review)				

Wellbeing objective 4.2 & 4.3

Area	Good news	Challenges / next steps
 CUSTOMERS	<ul style="list-style-type: none"> Opening of Cardiff West Community Community High School on 4th September. The Creative Education Partnership has been successful in securing a Partnership award which will be presented at Cardiff and Vale College on 4th October. Provisional 2016-17 Key Stage 4 results show that Cardiff's Level 2+ (5 GCSEs A*-C inc E/W/M and Level 2 threshold (5 GCSEs A*-C) is above the Welsh average (Level 2+ 58%/55%, Level 2 69%/67%). School/Business engagement continues to improve through the The Cardiff Commitment. 140 Employers in Cardiff have expressed an interest, 75 of which have provided a pledge. 	<ul style="list-style-type: none"> There are still too many young people not achieving the Level 1 threshold (5 GCSEs A*-G). Provisional Key Stage 4 results show that Cardiff's performance in this indicator is below the Welsh average (93%/94%). Improvements in the performance of pupils eligible for free school meals at all key stages, and closing of the gap with their peers. Improvements in the performance of Looked After Children and EOTAS (Educated Other Than At School) learners. Continuing to reduce cross-city variation. Continuing to reduce the proportion of year 11 leavers who are not in education, employment or training (NEET). <p>The Annual Performance Report of Cardiff Schools will be published in January 2018.</p>
 FINANCIAL	<ul style="list-style-type: none"> School Budgets: The overall level and number of school deficits has decreased. At the end of the 2016-17 financial year there were 14 schools in deficit compared to 22 the year before. In quarter 2, there has been a further reduction to 11 schools in deficit. A bid for Welsh Government funding for different models of teacher absence funding through cluster working has been successful (c £360k). Officers are working with Fitzalan High School and the 9 primary transition cluster schools in the pilot. For the 2017/18 financial year both the Schools Meals service and Storey Arms are projected to at least achieve a balanced position. 	<ul style="list-style-type: none"> Reducing the out of county spend and achieving savings targets remain a key challenge. There is significant pressure on the Special Educational Needs budget within the delegated school budget, particularly in relation to complex needs enhancement. Progressing Finance Model for Band B, 21st Century school proposals. Delivering the Capital Programme for 2017/18 to prioritise projects that need to address condition and suitability by March 2018. Resources to deliver the 'Cardiff Commitment' to youth engagement and progression are being reviewed as the programme develops momentum.
 INTERNAL PROCESSES	<ul style="list-style-type: none"> The online portal for schools to purchase services from the Local Authority is now accessible to all Cardiff schools and their Governing Bodies. The portal will be further developed to enable all schools to access training opportunities and be used as a communication tool for both schools and all school based staff. Work is ongoing to develop the Vulnerability Assessment profile to include a wider range of characteristics. Consultation with schools will begin in the autumn term. The ALN funding formula has been updated and revised, following consultation with schools and partners, to reflect the current needs of children and young people in Cardiff. The Education Welfare team have issued a revised referral criteria and new assessment process as of September 2017. 	<ul style="list-style-type: none"> The directorate is currently exploring opportunities to better integrate pupil data through a single Education Management System, which will deliver increased efficiency and significantly enhanced information sharing and reporting potential. This would contribute great strides towards the Council's digital ambitions. Improving business change processes associated with new digital services to ensure adequate testing and performance before going live.
 EMPLOYEE & WORKFORCE	<ul style="list-style-type: none"> Early indications show improvements to sickness absence compared to last year. In July, a whole service meeting was held in Cardiff City Stadium. Employees reflected on achievements and challenges over the past year which will inform an action plan on Employee Voice. In September 2017, 16 new or acting heads have started in a Cardiff school. 	<ul style="list-style-type: none"> Ongoing difficulties in recruiting school staff in the Welsh medium and Catholic sector Raising compliance with the new Personal Review Process – half yearly review compliance will be available in quarter 3. Continuing to reduce staff sickness levels. Schools Employee Survey – analysis will be available in quarter 3.

**CYNGOR CAERDYDD
CARDIFF COUNCIL**

CHILDREN & YOUNG PEOPLE SCRUTINY COMMITTEE

12 DECEMBER 2017

CHILDREN'S SERVICES PERFORMANCE MANAGEMENT INFORMATION

REASON FOR THE REPORT

1. The Children and Young People Scrutiny Committee is responsible for scrutinising the performance of Children's (social) Services. This report sets out performance data outlining progress against commitments for the quarter ending 30th September 2017.

BACKGROUND

2. The ongoing development of the Cardiff Performance Management Framework has brought into line the monitoring and evaluation of progress against commitments set out in the Corporate Plan and the performance indicators set to assist in the understanding of the overall performance position of the Council. This range of performance data relating to Children's Services is contained in **Appendix B** to this report.
3. The Cabinet have identified that the delivery of their key priorities and the Council's performance against key indicators should be the focus of future quarterly reports. Quarterly reports are prepared on that basis, allowing for trend analysis to be undertaken on an appropriate basket of indicators and the effective delivery of the Administration's key priorities as attached at **Appendix A**.
4. The performance report attached at **Appendix B** has been constructed to highlight the progress made in delivering the key objectives, associated performance indicators, and commentaries that help to identify progress, issues and actions planned where the trend in performance is falling. To make the information in the performance report clearer, each indicator is accompanied by an arrow, and in some cases, a happy, indifferent or sad face.
5. For your information, these symbols represent the following:
 - The face symbol shows whether performance is likely, unlikely to, or may meet the target set for the year.
 - The arrow direction shows whether performance has declined, has been sustained or improved when compared with an appropriate previous period.
6. At the meeting officers will be present to explain the performance information to the Committee, to highlight performance issues, and to answer questions that Members might have.

PERFORMANCE DURING QUARTER 2: JULY TO SEPTEMBER 2017

7. Performance is being reported against the following corporate improvement objectives:

Looked after children in Cardiff achieve their potential
People at risk in Cardiff are safeguarded
People in Cardiff are supported to live independently

8. The Service has three main functions:

- a. Promoting the welfare of children in need of care and support
- b. Safeguarding children
- c. Improving outcomes for looked after children

OVERVIEW OF PERFORMANCE

9. Within Quarter 2 performance was mixed and there are some areas of strength, particularly given demand pressures, however there are also some areas for improvement. Performance in relation to initial child protection conferences improved slightly to 94% (109 / 116), which is on target.
10. However, performance in respect of timely wellbeing assessments reduced to 76% (516 / 675) from 83% (523 / 630) in Quarter 1. This is in the context of a 7% (45) increase in the number of assessments completed.
11. Performance in relation to allocation of children on the Child Protection Register and looked after children to social workers remained at 100% (230 / 230).
12. Work to progress the Directorate's commitments in the Corporate Plan has continued and key areas of progress include:
- a. **Improve engagement with faith communities** - Key strategies around communication and engagement have been successfully developed with the Muslim Council of Wales and in partnership with Cardiff and Vale Regional Safeguarding Children's Board; this has led to the publication of 'Safeguarding our Children: A Guidance for Mosque Schools and Islamic Studies Settings'. The guidance is about valuing and keeping Muslim children who receive an Islamic education in Cardiff and the Vale of Glamorgan safe. Its purpose is to raise community awareness about safeguarding children and to provide information about how to deal with concerns. Copies have been distributed to all mosques in Cardiff and the Vale of Glamorgan and a launch is planned for Quarter 3.
 - b. **Young carers** - Implementation of the regional young carers' action plan is ongoing and will facilitate better awareness of this group and the support available to them. Young Carer's Champions have been identified in two high schools, one in the East and one in the West of Cardiff. Future development includes identifying additional school based support workers with posts expected to be operational in Quarter 1 2018/19. The Young Carers in Schools programme is currently being piloted by a number of schools across Wales including, Gwynedd, Denbighshire, Conwy, Pembrokeshire, Merthyr Tydfil,

Caerphilly, Cardiff and Greater Gwent. Supporting Young Carers in Schools: A Step-by-Step Guide for Leaders, Teachers and Non-Teaching Staff, is part of the Young Carers in Schools programme. The guide uses a number of tools to assist in raising awareness, identifying, assessing and supporting young carers in schools. Wider use of the guide will be explored in Quarter 3 looking at the potential for the guide to be used across other agencies including social care.

- c. **Signs of Safety** - Implementation of the Signs of Safety approach within Children's Services is ongoing and is on target to meet the milestones set out in the Directorate Plan. Practice Leader workshops have continued to take place throughout the quarter and a 5 day intensive Practice Leader course is due to be held in the first week of October. Engagement and sharing of best practice continues with other Local Authorities within both Wales and UK wide. The project plan is progressing well.
- d. **Corporate Parenting Strategy** – The Corporate Parenting Strategy implementation plan has been delivered and operational during the past 12 months with the majority of the actions having been met in full. As a result it has been decided that the formal launch of the Strategy is no longer necessary.

During Quarter 2 2017/18, there were 21 referrals to the **Looked After Children Traineeship scheme**. Of these, 6 have started Traineeship Placements and 1 has attended taster days. 10 will receive pre-engagement work before starting a Trainee placement. The remaining 4 are due to be met early in Quarter 3. An additional 11 young started Traineeship Placements during Quarter 2 from referrals in previous quarters. 2 young people were offered and accepted Paid Trainee roles. 1 young person interviewed but was not successful for a Corporate Apprenticeship and 1 young person registered with Cardiff Works. At the end of the quarter there were a total of 11 Trainees and 6 Apprentices (as some of these arrangements commenced in previous years).

Monies identified as part of the Cardiff Ambition to create a new post that will sustain and develop the Trainee Scheme, including opportunities outside of the Council. A focus group was held with young people who have been through the Trainee Scheme to look at changing the identity of the scheme. The scheme will be renamed Bright Starts Trainee Scheme and processes will be redesigned with Communications Team before being relaunched.

A Participation and Consultation Steering Group for looked after children has been established within Specialist Services (Looked After Children, Personal Advisers and Advocacy) that will give some governance and meaningfulness where young people are involved in participation and consultation exercises.

- 13. There has been some slippage in progress against some of the milestones in the Corporate Plan relating to:
 - a. **Safeguarding Vision and Strategy** – The development of a Vision and Strategy for Safeguarding in Cardiff was originally targeted for completion by 31st March 2018, but vacancy related delays now mean that we are targeting completion in Quarter 1 2018/19.
 - b. **Direct Payments** – 835 people have used the Direct Payment scheme during Quarters 1 and 2 (172 children and 663 adults aged 18+). During Quarter 2, 19

started Direct Payments and 12 ceased (of which, the main reason was deceased). The new Direct Payments Support Service commenced on 31st July 2017. The transition to the successful provider, Dewis Centre for Independent Living (CIL) is being undertaken and the transition plans are being implemented. This provides a solid platform for improving performance in keeping with the target. The growth bid was successful and, as a result, the Personal Assistant rate and agency rate will increase from £10.02 to £10.52 and £11.96 to £14.66 respectively. Decision that Continuing Health Care is not available where Direct Payments are in place for children is being challenged.

- c. **Disability Futures** - The Disability Futures Strategy is making strong progress in a highly complex partnership environment and is effectively driving the changes needed in relation to models for a regional Complex Needs Service, regional recommissioning of services, transition, autism services and integrated respite for children. Despite strong performance in relation to the strategy, there has been some slippage against the milestones set out in the Directorate Plan.

Integrated delivery models for a regional **Complex Needs Service** are currently being explored, e.g. scoping out the development of a regional Occupational Therapy service for Children across Health, Education and Social Services.

The Project Group has undertaken a scoping exercise on the **regional recommissioning of services** e.g. Independent Living Skills (ILS). As a result a project brief to support regional commissioning and alignment is to be considered by the Families First Programme Board.

Work to create a **Transition** process and protocol for Cardiff that can be closely aligned with regional partners is ongoing. Transition process workshops with key stakeholders working on transition in Cardiff Council Social Services were held and completed during the quarter. The draft process that was agreed at the workshop was further discussed and agreed at the regional operational group meeting with relevant Operational Managers from Cardiff, Vale, Education and the University Health Board.

Existing University Health Board and Cardiff and the Vale **autism services**, Cardiff and Vale Autism Spectrum Service (CAVASS) and Adult Autism Advice (AAA), have been restructured and aligned into an integrated Autism Service. The integrated service was launched by Cllr Hinchey (Cardiff), Cllr Kerry (Vale of Glamorgan) and the Minister for Social Services and Public Health on the 27th September. A wide range of stakeholders will come together to join the launch across varied Health directorates, Social Services, Education, schools and the Third Sector.

The Officer Decision Report (ODR) in relation to **Integrated Respite for Children** is being finalised and prepared for sign off in Quarter 3.

- d. **Recruitment and retention of children's social workers** - The impact of ongoing work to recruit social workers is beginning to show, with vacancies reducing to 20% in Quarter 2, from 26% in Quarter 1. In September 2017, 30.0 / 153.8 social worker posts were vacant. The vacancy position dipped below 20% in August for the first time since September 2015. The improvement in the

vacancy rate is despite 4 Principal Social Worker posts in the Looked After Children's Service being filled with existing staff, creating vacancies at Social Worker level.

14. In relation to the Directorate Plan, there has been progress in relation to:
- a. **Emerging areas of risk** - Think Safe Service Operational Manager appointed and in post. Practitioner and Team Manager posts for the service have been advertised and recruitment is underway. Cardiff Council arranged to host an all Wales network event on sharing best practice in tackling CSE, human trafficking and the exploitation of vulnerable adults (held on 2nd October 2017). The event was attended by UK speakers, Welsh Government and partners from across Wales.
 - b. **Further embed First Point of Contact / Information, Advice and Assistance functions** – Work to develop an **Early Help Front Door** with the Team Around the Family (TAF) is ongoing. The purpose will be to enable referrers to have greater understanding of current services and their accessibility prior to contacting statutory services. The first phase of the plan will be to extend the current TAF service to give the team additional capacity to deal with Information, Advice and Assistance (IAA) contacts, using the freephone number as the main contact point. The team will also have additional capacity to provide key working support for families who are being stepped down from Intake & Assessment. Currently, the front door service is managed via the Multi-Agency Safeguarding Hub (MASH) and there is evidence of improved communication between the MASH and referrers, particularly in light of the Signs of Safety model being introduced.
 - c. **Recommission Families First Services** – Recruitment to central posts has concluded and appointments have been made. Service Specifications have been finalised and the draft Officer Decision Report is in development for sign off in Quarter 3. Recruitment of Social Workers from within Children's Services to the Early Help Front Door has also been concluded.
 - d. **Integrated Finance and Service Strategy** – The scope of the Institute of Public Care (IPC) commission in relation to Adult Service's financial sustainability was agreed and will focus on 4 key work streams:
 - i. Development of a whole systems '**Reablement Strategy**' with Health including:
 1. Review of Community Resource Team (CRT) operating model.
 2. Initiated Partner engagement.
 - ii. Development of an **Accommodation Strategy for Older People**.
 - iii. Development of a new model for **Adult Social Work practice** to parallel Signs of Safety.
 - iv. Development of a new **Regional Learning Disabilities Strategy**.
15. There has also been some slippage in progress against some of the milestones in the Directorate Plan relating to:
- a. **Youth Offending Service (YOS)** – The numbers of First Time Entrants (FTEs) to the Youth Offending Service (YOS) has increased during Quarter 2 to 21

(from 14 in Quarter 1). The 21 young people committed 39 offences, averaging 1.86 offences per young person.

The final training session with staff in partner agencies regarding the **Enhanced Case Management (ECM) service model** has been completed. The model of intervention will go live in Quarter 3 with staff in the process of identifying suitable young people to start working with the ECM model.

An initial meeting has been held to develop a **Youth Offending Service (YOS) Young Person's Panel** – a lead officer has been identified in YOS to work in collaboration with regional YOS to develop a Participation Strategy. Cardiff Youth Service Active Involvement Team are currently identifying the young people who will participate in service feedback sessions and interview panels.

A contract has been awarded to the existing provider to continue delivering a **Triage Service** to the end of this financial year whilst the commissioning of new service through the tendering process is completed.

Restructure of YOS staff is an ongoing process. The next phase will involve Unions consulting with staff members on the impact of the creation and deletion of posts.

Building work is due to be completed by mid October, at which point staff will begin the **YOS relocation** to the John Kane Building in Gabalfa.

There is potential for mental health needs to be better met due to Child and Adolescent Mental Health Services (CAMHS) recruiting to a long standing vacancy that has resulted in the provision of a service across all referring agencies.

- b. **Effectiveness of the current partnership arrangements for the delivery of Child & Adolescent Mental Health Services** – An initial meeting has taken place with senior officers from Child and Adolescent Mental Health Services (CAMHS) – this engagement will need to continue whilst we measure the impact of improvements that CAMHS have suggested that we will see.
- c. **Promoting Family Stability**
 - Building work on the **Adolescent Resource Centre (ARC)** has been delayed due to discovery of some asbestos in the building that was not detected during the procurement process; associated cost implications are being considered.
 - **Family Group Conferencing (FGC)** continues to be delivered by Tros Gynnal; the commissioning process for a new FGC service will be undertaken when the service specification has been finalised. It is anticipated that the service specification will be finalised by the end of Quarter 3.

d. **Support Services to Care Leavers**

- **Preparation Programme** – this is part of the recommissioning of accommodation happening in partnership with, and led by, Housing through a project group. Development of written information for care leavers has been deferred and will be taken forward via the Preparation Programme as part of the new outcomes framework for commissioning services.
- Once the recommissioning of the accommodation for **The Youth Gateway** has been completed we will be able to produce written information for young people which can include information about all resources available. The newly appointed Project Support Officer will be tasked with coordinating this work along with work on Transitions.
- Work on re-design of **Personal Education Plans (PEPs)** has been completed and the new PEPs are currently being printed. We are aware that Welsh Government plan to issue an all Wales PEP in the future.

DETAILED COMMENTARY

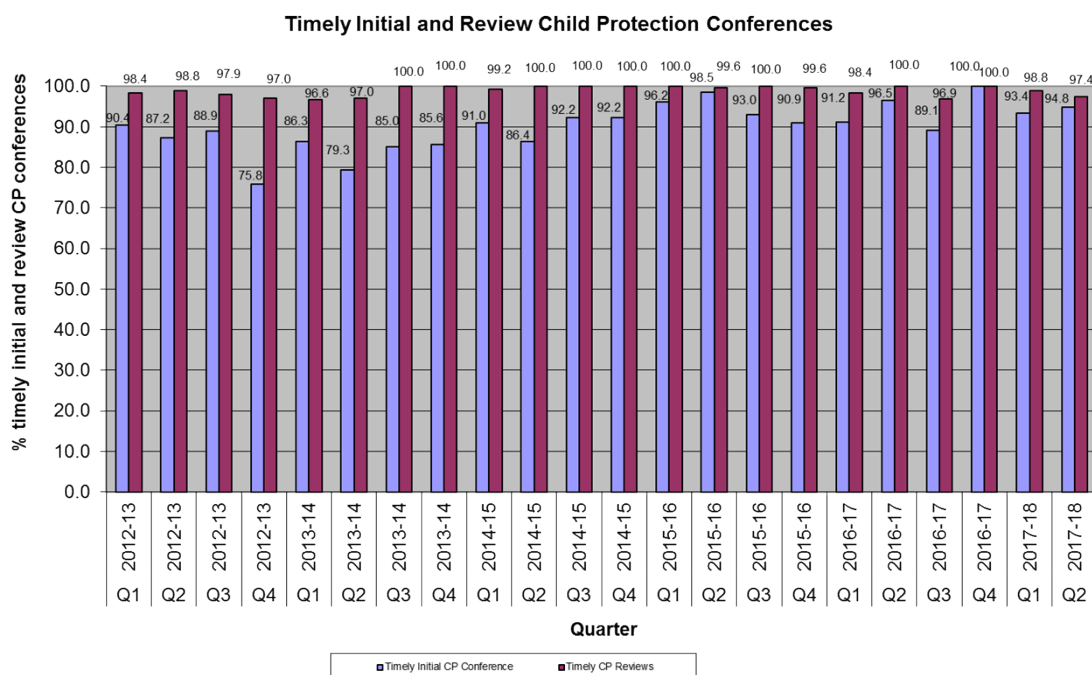
A) PROMOTING THE WELFARE OF CHILDREN WITH CARE & SUPPORT NEEDS

16. Performance indicators relating to referrals (prior to April 2016), and initial and core assessments are no longer available as these have been replaced with Wellbeing Contacts / Referrals and Wellbeing Assessments.
17. Children's Services received 7,224 Wellbeing Contacts / Referrals in Quarter 2 (Contacts 1) a 3% decrease from 7,476 in Quarter 1. This figure illustrates the level of demand on the service requiring social worker oversight and decision making within 24 hours. A detailed breakdown of Wellbeing Contacts / Referrals is provided at **Appendix C** for the Committee's information. This report shows the source and outcome of the 7,224 Wellbeing Contacts / Referrals received by Children's Services during Quarter 2.
18. Performance in relation to the timeliness of assessments (SSWB 24) was 76.4% (516 / 675) compared with 83.0% (523 / 630) in Quarter 1. Performance decreased in the context of a 7% increase in the number of assessments completed. **Appendix C** details the source and outcome of the 453 Wellbeing Assessments that were completed during the quarter. Please note that the figures for numbers of assessments does not match because the PI requires us to include provision of Advice and Assistance.
19. In addition to the above Wellbeing Assessments, the following assessments were completed during the quarter:
 - a. Child Protection enquiries under Section 47 of the Children Act 1989 = 467.
 - b. Connected Persons assessments of people with a prior connection to a child or young person to determine whether it is appropriate for them to become a foster carer for the child= 25.
 - c. 47 care proceedings were initiated in Quarter 2, compared with 79 in Quarter 1.

20. The percentage of children supported to remain living within their family (SSWB 25) was 51.2% (823 / 1,607) compared with 53.0% (856 / 1,612) in Quarter 1. Of the 1,607 children with a Care and Support Plan at 30th September 2017, 823 were being supported to live at home (i.e. were not being looked after).
21. The percentage of looked after children returned home from care during the year (SSWB 26) was 4.5% compared with 6.2% in Quarter 2 2016/17. Of the 890 children who have been looked after during the year, 40 have returned home. This PI is cumulative, and performance will improve as we progress throughout the year. In addition to the 40 children who were returned home from care, 95 children were in the care of their parents, but remain subject to a Care Order, and 67 children were placed with relative carers. It is noted that our judiciary have indicated a reluctance to discharge Care Orders, and continue to make new Care Orders as opposed to other orders, e.g. Supervision Orders.
22. The latter two PIs are a welcome measure of the effectiveness of the service in supporting children and young people within their families and are in line with our Corporate Parenting Strategy which seeks to promote family placements.

B) SAFEGUARDING CHILDREN

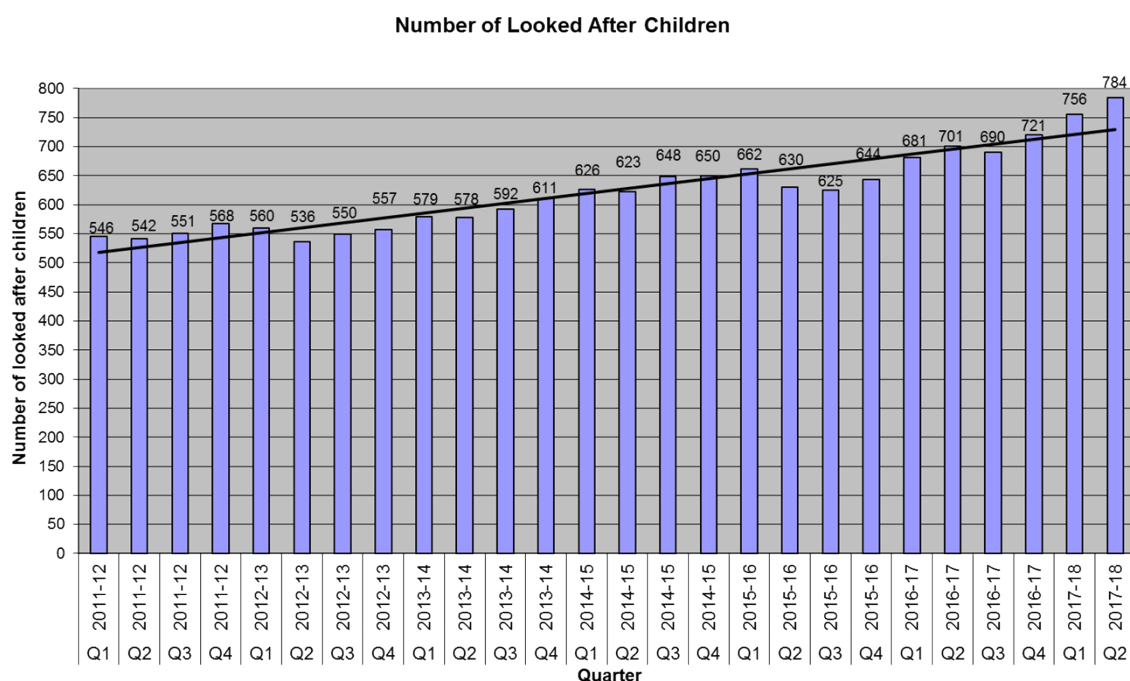
23. The number of children on the child protection register at the end of Quarter 2 was 230 (from 204 at the end of Quarter 1) (CS CPR 4).
24. 94.0% (109 / 116) of initial child protection conferences took place within the 15 working day timescale in Quarter 2 – improving from 93.4% (113 / 121) in Quarter 1 and reaching target level (SCC/014). The 7 late conferences included 3 for 1 sibling group during the quarter. All late conferences have since been held.
25. Timeliness of review child protection conferences was 97.4% (190 / 195) in Quarter 2 compared with 98.8% (163 / 165) in Quarter 1. The 5 late conferences included 3 for 1 sibling group. All late conferences have since been held and the children were de-registered.



26. 100% (230 / 230) of children on the child protection register had an allocated social worker at 30th September 2017.
27. The percentage of re-registrations of children on the child protection register (SSWB 27) increased to 8.7% (9 / 104) compared with 4.1% (4 / 97) in Quarter 1. 9 of the children registered during the quarter had been on the CPR within the previous 12 months. The 9 children comprised 3 sibling groups and one individual.
28. The average length of time for children who were on the CPR during the quarter (SSWB 28) was 249 days compared with 289 days in Quarter 1. This is based on children who were de-registered during Quarter 2.

C) IMPROVING OUTCOMES FOR LOOKED AFTER CHILDREN

29. The number of children who were looked after at 30th September 2017 (not including those children being looked after as part of a respite care arrangement) was 784 compared with 756 at 30th June 2017 (CS LAC 3e). This represents a rate of 10.6 children per 1,000 in Cardiff. Whilst this is above the all Wales rate of 9.0 per 1,000 as at 31st March 2016, the rise is consistent with national trends across Wales and the UK. Fluctuation in the number of looked after children is displayed in the graph below.



30. 72.4% (439 / 606) of looked after children were placed with agency providers at the end of Quarter 2 (CS LAC 44), decreasing from 73.7% (431 / 585) in Quarter 1. The number of children placed in agency residential placements has further decreased to 45 from 50 at the end of Quarter 1. 47 care proceedings were initiated in Quarter 2, compared with 79 in Quarter 1.
31. 61.9% (375 / 606) of children in regulated placements were placed in Cardiff at the end of Quarter 2 compared with 62.9% (368 / 585) at the end of Quarter 1 (CS LAC 58). A further 106 children placed outside Cardiff were within 20 miles of their home address. 15 of the children not placed in Cardiff are placed with a relative carer. For

some children placement outside the authority is in their best interests, examples include children placed with family members who live outside Cardiff, children placed in specialist placements and children who are placed in areas that are closer to their home address than some parts of the city.

32. 96.2% (577 / 600) of statutory reviews for looked after children were held within prescribed timescales in Quarter 2, stable from 95.8% (544 / 568) in Quarter 1 (SCC/021). Of the 23 reviews that were not held on time, 7 were held within a week, 6 within 2 weeks, 4 within 3 weeks, 3 within 4 weeks and 3 within 6 weeks.
33. 93.8% (563 / 600) of statutory visits were held in accordance with regulations in Quarter 2 showing a decrease from 96.0% (545 / 568) in Quarter 1 (SCC/025). This is in the context of an increase in both the overall population of looked after children and in the number of children placed at home with their parents who require a higher level of statutory visiting.
34. All looked after children were allocated to a social worker at 30th September 2017.

YOUTH OFFENDING SERVICE

35. The numbers of First Time Entrants (FTEs) to the Youth Offending Service (YOS) has increased during Quarter 2 to 21 (from 14 in Quarter 1). The 21 young people committed 39 offences, averaging 1.86 offences per young person.
36. Please see paragraph 15a for more information on the Youth Offending Service.

STAFFING

37. The percentage of social worker vacancies in Quarter 2 decreased to 20.3% (Staff 1) and recruitment initiatives are ongoing. In September 2017, 30.0 / 153.8 social worker posts were vacant. Please see paragraph 13d for further information.
38. The average number of days of sickness absence for staff in Children's Services in Quarter 2 2017/18 was 6.63, compared with 5.46 in Quarter 2 2016/17.
39. Children's Services achieved 91% compliance with initiation objectives for 2017/18.

WAY FORWARD

40. Members are invited to consider the information set out in the report and to identify any issues which require more detailed scrutiny.

LEGAL IMPLICATIONS

41. The Scrutiny Committee is empowered to enquire, consider, review and recommend, but not to make policy decisions. As the recommendations in this report are to consider and review matters there are no direct legal implications. However, legal implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Executive / Council will set out any legal implications arising from those recommendations. All decisions taken by or on behalf the Council must (a) be within the legal powers of the Council; (b) comply with any procedural requirement imposed

by law; (c) be within the powers of the body or person exercising powers of behalf of the Council; (d) be undertaken in accordance with the procedural requirements imposed by the Council e.g. Scrutiny Procedure Rules; (e) be fully and properly informed; (f) be properly motivated; (g) be taken having regard to the Council's fiduciary duty to its taxpayers; and (h) be reasonable and proper in all the circumstances.

FINANCIAL IMPLICATIONS

42. The Scrutiny Committee is empowered to enquire, consider, review and recommend, but not to make policy decisions. As the recommendations in this report are to consider and review matters there are no direct financial implications at this stage in relation to any of the work programme. However, financial implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Executive / Council will set out any financial implications arising from those recommendations.

RECOMMENDATION

The Committee is recommended to:

Consider the contents of the report and report any comments to the Cabinet Member.

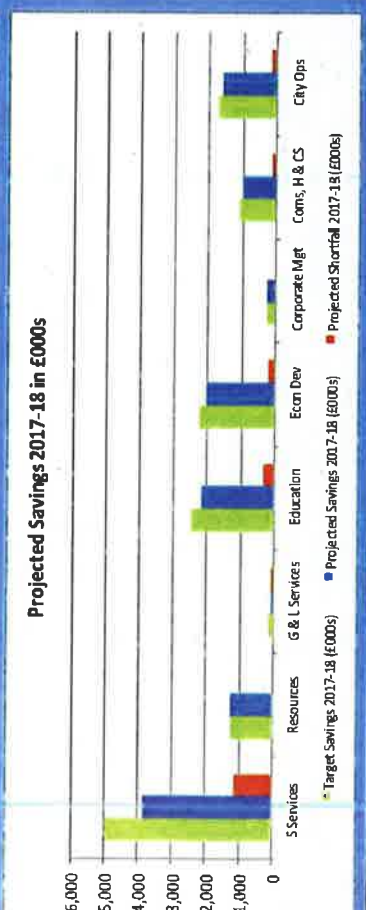
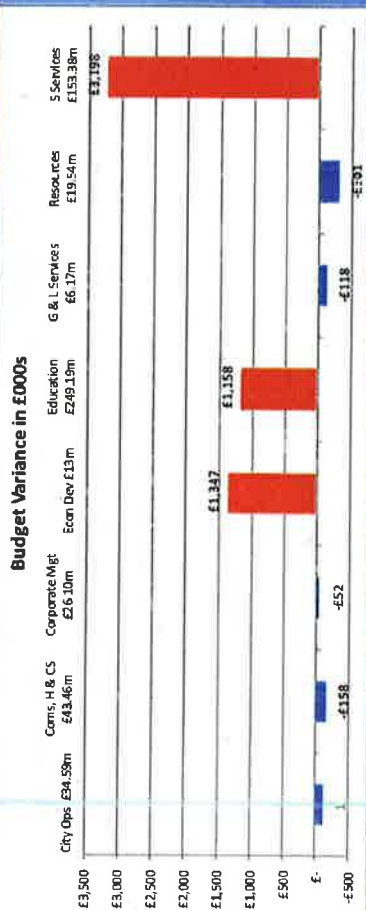
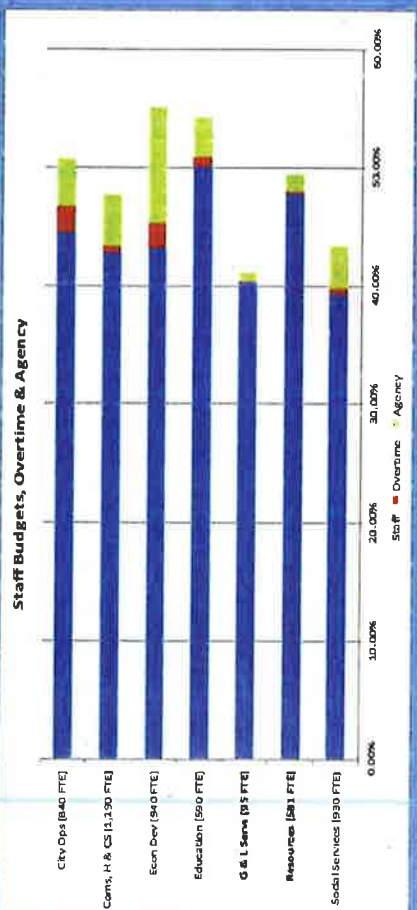
Tony Young
Director of Social Services
6th December 2017

This page is intentionally left blank

Council Overview Scorecard Quarter 2 2017-18

Financial - Tracking financial success and value

Customer - Providing information, clarity and help to citizens



Twitter Followers

City of Cardiff
@cardiffcouncil
78,449 (+787)

Dinas Caerdydd
@cyngarcaerdydd
2,394 (+22)

Tweet stats from @CardiffCouncil and @CyngarCoerdydd

Q 734 33.0M 1.9K
11.0K 1.93

Customer feedback via twitter

Down at @RubiconDance for my advice surgery. Good to see @cardiffcouncil litter pickers cleaning up Topaz Street. <https://t.co/3nnpNnIXf> Sep 29 2017, 10:07

Huge thanks to @cardiffcouncil - the 'Left Trail' is now clear of all trees. Sep 21 2017, 08:01

@cardiffcouncil Great! thank you. I can see the team there now. Speedy response. Sep 19 2017, 10:17

Wedi ei osod prawn yma ar feff Dan Isaac Davies. Dialch i Rachel Protheroe o @cyngarcaerdydd <https://t.co/FWbn2WIK6z> Sep 29 2017 23:54

@cardiffcouncil Can I just say what a breath of fresh air your receptionist is at the main desk City Hall #Smile #Hello #freesont #helpful Sep 6 2017, 14:53

Just looking at the proposed network map going to @cardiffcouncil next week. Fully segregated super-highways for #cardiff will be awesome. Sep 17 2017, 12:14

Accessing Services Online

62.66% Desktop 45.20% Mobile 12.14% Tablet

(57.34% Combined mobile/tablet usage)

155,098 calls

95% CZE (English) 99% Hubs 98% Housing Repairs

100% CZE (Welsh)

74.5% Recycling and Parking Permits 75.8% Parking charge notices

423 complaints were received during Quarter 2. This is a 3.2% decrease in complaints from Quarter 1 (2016-17). 98% of complaints were responded to within 20 days

Information Requests: Compliance for FOI and Data Protection requests during Quarter 2 was slightly below target. In relation to FOI, this is as a result of a number of business changes being made during the quarter. In relation to Data Protection, there has been an increase in the number of more complex cases, processes are being reviewed as part of the Council's implementation plans for the General Data Protection Regulation.

Council Overview Scorecard Quarter 2 2017-18

Learning & Growth - Inspired, competent, engaged & aligned workforce

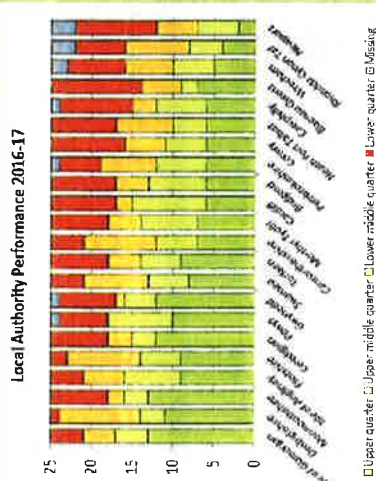
We've gone up again in performance rankings!

Cardiff's performance improved to 13th (out of the 22 local authorities, in 2016-17)

This is the second year in a row that we've moved up the rankings

The figures show there was an improvement in the performance of the 13 of our indicators

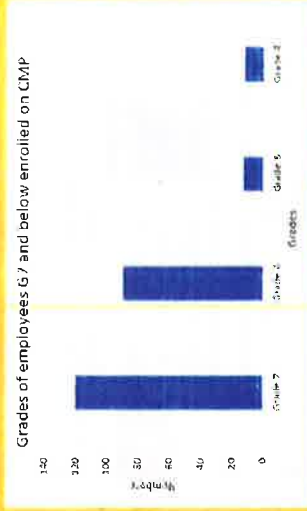
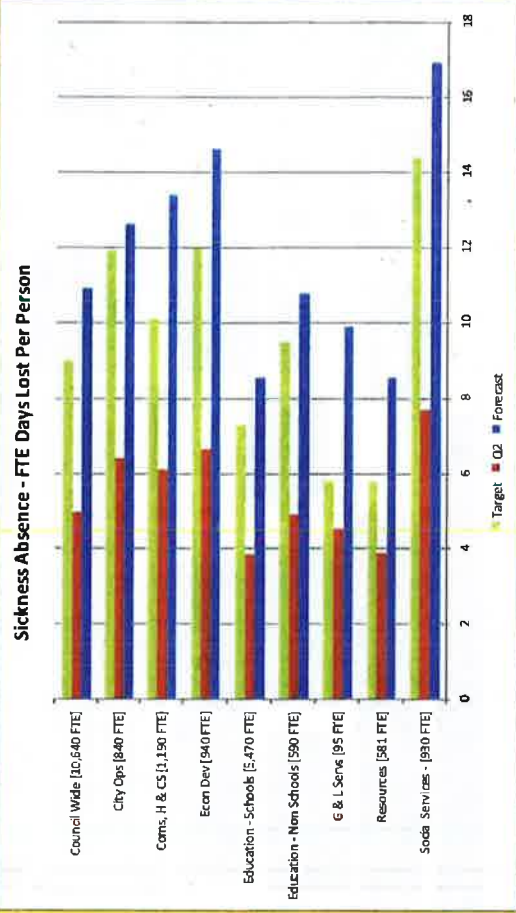
Reference Data Unit's Local Government Performance 2016-17 report



According to the Data Unit report:

- the performance of the 60% (15 / 25) of our indicators were better than the Wales average
- the 60% (15 / 25) of our indicators were in the top two quarters of performance

- Areas of strength in our performance include:
- Education
 - the amount of waste sent to landfill
 - the removal of fly-tipping
 - the time taken to make Disabled Facilities Grant Adaptions
 - the number of visits to Libraries (including those in Hubs)

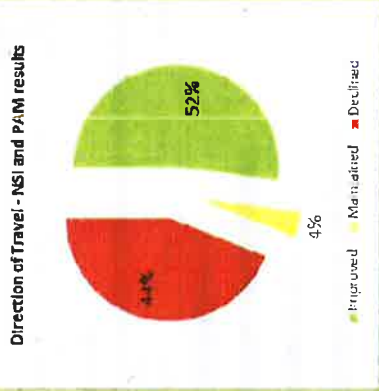


Enrolment on the Cardiff Manager Programme Phase 2, Grade 7 and below with Line Management Responsibility

Internal v External Academy Courses	2016	2017
Internal Courses	48	64
External Courses	18	11
Total	66	75

Academy Attendees	
2016	2017
670	840
% Increase +25.3%	

Legend: Currently Enrolled (Blue), Not Enrolled (Red)



QUARTER 2 2017-18 DIRECTORATE PERFORMANCE REPORT

Directorate: Social Services		Director: Tony Young		Number of Employees (FTE): 900		Cabinet Member: Cllr Susan Elsmore and Cllr Graham Hinchey	
Strategic Directorate Priority 1 – Safeguarding - Children and adults are protected from significant harm and are empowered to protect themselves							
Measures	Supporting Information	Q2 2017-18 Result	Year End 2017-18 Target	Q2 2016-17 Result	Q1 2017-18 Result	2016-17 Result	Quarter 2 position against the Headline Actions in the DDP (2)
SSWB 27 (CP) - % of re-registrations of children on local authority Child Protection Registers	Q1 = 4 / 99 Q2 = 9 / 104	8.7%	N/A	5.6%	4.0%	3.8%	Red - 0
SSWB 28 - Average length of time for all children who were on the Child Protection Register during the year	18,905 / 76	249 days	N/A	200 days	289 days	230 days	Amber/Green - 1
SSWB 18 (CP) - % of adult protection enquiries completed within 7 working days	393 / 397	99.0%	99%	97.6%	99.1%	98.0%	Red/Amber - 0
<p>Safeguarding Vision & Strategy Amber / Green The development of a Vision and Strategy for Safeguarding in Cardiff was originally targeted for completion by 31st March 2018, but vacancy related delays mean that we are now targeting completion in Quarter 1 2018/19.</p> <p>Engagement with communities Green Key strategies around communication and engagement have been successfully developed with the Muslim Council of Wales and in partnership with Cardiff and Vale Regional Safeguarding Children's Board; this has led to the publication of 'Safeguarding our Children: A Guidance for Mosque Schools and Islamic Studies Settings'. Copies have been distributed to all mosques in Cardiff and the Vale of Glamorgan and a launch is planned for Quarter 3.</p>							

Wellbeing objective 2.1

Strategic Directorate Priority 2 – Prevention & Independence - Children, young people and adults are supported to live safely and independently with their families and communities with the lowest appropriate level of intervention

				Quarter 2 position against the Headline Actions in the DDP (5)		Red - 0		Red/Amber - 0		Amber/Green - 2		Green - 3	
Measures	Supporting Information	Q2 2017-18 Result	2017-18 Target	Q2 2016-17 Result	Q1 2017-18 Result	2016-17 Result							
SSWB 24 - % of assessments completed for children within statutory timescales	Q1 = 523 / 630 Q2 = 516 / 675	76.4%	80%	86.3%	83.0%	86.3%	<p>Direct Payments Amber / Green The new Direct Payments Support Service commenced on 31st July 2017. Transition to the successful provider, Dewis Centre for Independent Living (CIL) has been undertaken and the transition plans implemented. This provides a solid platform for improving performance in keeping with the target. There were 626 adults on the Direct Payment scheme during Quarter 2 (663 year to date). During Quarter 2, 19 adults started Direct Payments and 12 ceased (of which, the main reason was deceased).</p>						
SSWB 25 (CP) - % of children supported to remain living within their family	Q1 = 856 / 1,612 Q2 = 823 / 1,607	51.2%	59%	57.3%	53.1%	55.2%	<p>Young Carers Green Implementation of the regional young carers' action plan is ongoing and will facilitate better awareness of this group and the support available to them.</p>						
SSWB 26 (CP) - % of looked after children returned home from care during the year	Q1 = 25 / 812 Q2 = 40 / 890	4.5%	Q2 = 6% Annual = 12%	6.2%	3.1%	11.6%	<p>Signs of Safety Green Implementation of the Signs of Safety approach within Children's Services is ongoing and is on target to meet the milestones set out in the Directorate Plan.</p>						
SSWB 23 - % of adults who have received advice and assistance from the Information, Advice & Assistance function and have not contacted the service during the year	2,370 / 2,789	85.0%	TBC	Collated annually in 2016/17	86.3%	86.2%	<p>Dementia Friendly City Amber / Green We have achieved 'working towards' Dementia Friendly City status. The final draft of the Cardiff and the Vale of Glamorgan Regional Safeguarding Adults Board (RSAB) action plan 2017/18 will be agreed at the Quarter 3 meeting and will identify the lead and the timeline for the completion of this action. The plan will be monitored and reviewed on a regular basis by the RSAB.</p>						
SSWB 20 - % of adults who completed a period of reablement and	Annual	Annual	TBC	Annual	Annual	66.7% 83.4%	<p>Day Opportunities Green Work is ongoing and is on target to meet the milestones set out in the Directorate Plan. Minehead Road Day Centre reopened after an impressive refurbishment.</p>						
a) have a reduced package of care and support 6 months later	Annual	Annual	TBC	Annual	Annual	933							
b) have no package of care and support 6 months later	Annual	Annual	TBC	Annual	Annual	933							
SCAL 25a (CP) - Total number of children and adults in receipt of care and support using the Direct Payments Scheme	Child = 172 Adult = 663	835	910	Collated annually in 2016/17	812	933							

Wellbeing objective 2.3

Strategic Directorate Priority 3 – Care & Support (including transitions) - Adults and looked after children experience the best care and support to help them recognise their abilities, have aspirations and achieve what matters to them; and Young people have the necessary skills and support to prepare them and their carers for a smooth transition to adult life and optimum independence.

Measures	Supporting Information	Q2 2017-18 Result	2017-18 Target	Q2 2016-17 Result	Q1 2017-18 Result	2016-17 Result	Quarter 2 position against the Headline Actions in the DDP (4)	Green -3
SCC/025 (CP) - % of statutory visits to looked after children due in the year that took place in accordance with regulations	To follow	To follow	95%	95.3%	94.1%	95.1%	Red - 0	Amber/Green - 1
SCC/022a (CP) - % attendance of looked after pupils whilst in care in primary schools	Annual	Annual	98%	Annual	N/A	96.9%	Red/Amber - 0	Green - 3
SCCC/022b (CP) - % attendance of looked after pupils whilst in care in secondary schools	Annual	Annual	95%	Annual	N/A	94.5%	Red/Amber - 0	Green - 3
SSWB 34a (CP) - % of all care leavers who are in education, training or employment at 12 months after leaving care	Annual	Annual	60%	Annual	N/A	58.5%	Red - 0	Green - 3
SSWB 34b (CP) - % of all care leavers who are in education, training or employment at 24 months after leaving care	Annual	Annual	40%	Annual	N/A	38.2%	Red - 0	Green - 3
SSWB 35 (CP) - % of care leavers who have experienced homelessness during the year	Annual	Annual	10%	Annual	N/A	17.3%	Red - 0	Green - 3
SSWB 19 (CP) - Rate of delayed transfers of care for social care residents per 1,000 population aged 75 or over	22 / 23,565 July & August	0.93	2.8	1.40	0.64	2.38	Red - 0	Green - 3
SCA/018a (CP) - % of eligible adults who are caring for adults that are offered a carers assessment during the year	1,785 / 3,447	51.8%	90%	47.4%	30.1%	79.5%	Red - 0	Green - 3

Wellbeing objective 1.2 and 2.1

Disability Futures Amber / Green
The Disability Futures Strategy is making strong progress in a highly complex partnership environment and is effectively driving the changes needed in relation to models for a Complex Needs Service, regional re-commissioning of services, transition, autism services and integrated respite for children. This is due to project and change capacity within the programme being stretched from the additional services being developed and the advent of a new integrated Autism Service, as required by Welsh Government.

Corporate Parenting Green
The Corporate Parenting Strategy implementation plan has been delivered and operational during the past 12 months with the majority of the actions having been met in full. As a result it has been decided that the formal launch of the Strategy is no longer necessary.

Delayed Transfers of Care (DToC) Green
Work in relation to reducing Delayed Transfers of Care is ongoing and is on target to meet the milestones set out in the Directorate Plan. The information reported by the Integrated Health & Social Care Partnership on its 21st September 2017 census shows significant and sustained improvements. A recent Adult Services benchmarking report has identified an overall 41% reduction in Delayed Transfers of Care for Social Care Reasons when comparing July and August 2016/17 (22) to July and August 2017/18 (13).

Carers Assessments Green
Work in relation to Carers Assessments is ongoing and we are on course to meet the PI target. 51.8% of carers have been offered an assessment (1,785 offers for 3,447 carers) compared to 47.4% for the same period last year (1,515 offers for 3,198 carers). The number of completed carer's assessments during Quarter 2 is 182 compared to 151 for the same period last year.

Strategic Directorate Priority 4 – Workforce - Cardiff is the destination of choice for committed social work and social care professionals

Measures	Supporting Information	Q2 2017-18 Result	2017-18 Target	Q2 2016-17 Result	Q1 2017-18 Result	2016-17 Result	Quarter 2 position against the Headline Actions in the DDP (1)	Green - 0
Staff 1 (CP) - % of social work vacancies in all teams	N/A	20.3%	18%	24.8%	26.0%	23.5%	Red - 0	Amber/Green - 1





Social Worker Vacancies – Children's Services Amber / Green
The impact of ongoing work to recruit social workers is beginning to show, with vacancies reducing to 20% in Quarter 2, from 26% in Quarter 1. The vacancy position dipped below 20% in August and September for the first time since September 2015. The improvement in the vacancy rate is despite 4 Principal Social Worker posts in the Looked After Children's Service being filled with existing staff, creating vacancies at Social Worker level.

Strategic Directorate Priority 5 – Resources - Social Services are provided on the basis of the most efficient and effective use of resources

Measures	Supporting Information	Q2 2017-18 Result	2017-18 Target	Q2 2016-17 Result	Q1 2017-18 Result	2016-17 Result	Quarter 2 position against the Headline Actions in the DDP (1)	Green - 1
N/A	N/A	N/A	N/A	N/A	N/A	N/A	Red - 0	Amber/Green - 0

Integrated Finance and Service Strategy Green
The scope of the Institute of Public Care (IPC) commission in relation to Adult Service's financial sustainability was agreed and will focus on 4 key work streams – Reablement Strategy, Accommodation Strategy for Older People, reform of Adult social work practice and Regional Learning Disability Strategy.

Wellbeing objective 4.3

Area	Good news	Challenges / next steps
 <p>CUSTOMERS</p>	<p>Review of Internal Supported Living for people with Learning Disabilities to maximise people's independence is ongoing in accordance with plans. A Project Group has been established with all stakeholders to take forward the implementation of the Supported Living Action Plan.</p> <p>Following application of the escalating concerns protocol in 2016/17, the Directorate was instrumental in supporting transfer of ownership of a residential home to safeguard older people in Cardiff as a basis for ensuring continuity and improving the quality of care for the future.</p>	<p>Mounting evidence of increasing numbers of children requiring intervention to prevent significant harm as a result of multiple complex factors</p> <p>The number of looked after children has increased from 756 at 30th June 2017 to 784 at 30th September 2017. An independent review of decision making for children who were accommodated in May and June has been undertaken which demonstrated that each and every case provides compelling reasons why there was no choice but to accommodate the children and, where age appropriate, care proceedings have been initiated. The service continues to experience relentless demand arising from increasingly complex child protection investigations, including complex and organised abuse affecting multiple children. Clearly it is important to recognise that the rise in need signals a failure in the overall effectiveness of wider social systems across communities and this impacts adversely on our overall pressures, particularly in budget terms. Nevertheless, it is important that the admission of these children into public care is recognised as the consequence of effective safeguarding practice and as such, understood as a success; children are safe as a result. The rising demand and increased complexity is a consistent trend across Wales. The early help front door and Signs of Safety will help in the longer term, but will not provide a quick fix to the immediate pressures.</p>
 <p>FINANCIAL</p>	<p>The Adult Services budget has been stable, reporting a balanced position for the whole of the financial year to date. Work done in order to achieve this includes:</p> <ul style="list-style-type: none"> • Reviewing care pathways in the Hospital Social Work teams. • Relationship management of the market e.g. Provider forums. • Senior Management Scrutiny of spend within Adult Services, including focus on high cost placements. 	<p>Children's Services are projecting a £3.698 million overspend at month 6. This continues to be a challenge, particularly in view of the need to protect children and the associated costs of children being looked after (see above). We currently have 2 young people placed in high cost secure accommodation; both are subject to Secure Orders and likely to remain so for the foreseeable future.</p>
 <p>INTERNAL PROCESSES</p>	<p>Think Safe Service Operational Manager appointed and in post. Practitioner and Team Manager posts for the service have been advertised and recruitment is underway. A review of the implementation of the Child Sexual Exploitation (CSE) Strategy has been completed. Cardiff Council arranged to host an all Wales network event on sharing best practice in tackling CSE, human trafficking and the exploitation of vulnerable adults (held on 2nd October 2017). The event was attended by UK speakers, Welsh Government and partners from across Wales.</p>	<p>The creation of a step change in the allocation of resources to support effective prevention and early help across all age and service groups</p> <p>Work to develop an Early Help Front Door with the Team Around the Family (TAF) is ongoing. The purpose will be to enable referrers to have greater understanding of current services and their accessibility prior to contacting statutory services. The first phase of the plan will be to extend the current TAF service to give the team additional capacity to deal with information, Advice and Assistance (AAA) contacts, using the freephone number as the main contact point. The team will also have additional capacity to provide key working support for families who are being stepped down from Intake & Assessment. Currently, the front door service is managed via the Multi-Agency Safeguarding Hub (MASH) and there is evidence of improved communication between the MASH and referrers, particularly in light of the Signs of Safety model being introduced. Regional arrangements for a pilot regional Complex Needs Service for disabled children within the Integrated Care Fund have continued during the quarter with integrated delivery options being explored.</p>
 <p>EMPLOYEE & WORKFORCE</p>	<p>Ongoing involvement with Social Care Wales in regard to supporting the development of a new Strengths Based Approach model for Adult Services is underway. There has also been engagement with the Institute of Public Care (IPC) and a meeting with Swansea Council in June to explore a new model and share good practice. There are ongoing workshops in place with the IPC to drive the agenda forward. This has contributed towards a greater understanding of the issues arising from a change in the model of service delivery. A few staff who completed the initial training and follow up sessions (Phase 1) have been selected as 'Champions / Mentors' to support and take forward the work. These 'Champions / Mentors' attended the first session on the 6th October, further sessions are planned for November 2017 and January and March 2018 (Phase 2).</p>	<p>Workforce succession, retention and recruitment, including preparation for the Regulation and Inspection of Social Care (Wales) Act 2016</p> <p>Despite achievement of a vacancy rate of less than 20% for the first time since September 2015, the underlying factors affecting recruitment and retention in children's social work remain a challenge and is a challenge across Wales. We also understand that an authority in some difficulty has appointed an agency to recruit a significant number of social workers at enhanced salary and this has destabilised the market for permanent and agency staff. Human Resources process and Trade Union consultation regarding new posts created from successful financial pressures bid concluded.</p> <p>Increasing numbers of Social Worker vacancies in Adult Services is an emerging issue and this reflects the national picture. Adult Services are currently recruiting externally to mitigate against the potential risk; this is proving successful.</p> <p>Robust regional workforce partnership arrangements are now in place, and the coming challenge for partner agencies will be to ensure that implementation of the Regional Workforce Board's priorities is effective in promoting cultural change amongst the workforce and enabling a large cohort of employees to meet the requirements of the Regulation and Inspection of Social Care (Wales) Act 2016 over the next 3 years.</p>

Quarter 1

Indicator Ref	Indicator Title	PI Type	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	2016-17	Q1 2017-18	Q2 2017-18	Current Progress	Status	2017-18 Target	Level Triggering Mgt Action	Comments
Children are protected from significant harm and are empowered to protect themselves																							
Contacts 1 Local PI	Number of Contacts / Referrals Received	Local	New for 2016-17	New for 2016-17	New for 2016-17	New for 2016-17	New for 2016-17	New for 2016-17	New for 2016-17	New for 2016-17	New for 2016-17	7,558	7,950	6,927	6,954	29,389	7,476	7,224	Target setting not appropriate	N/A	Target setting not appropriate	Target setting not appropriate	New indicator introduced for 2016/17 in response to changes implemented as a result of the Social Services & Wellbeing (Wales) Act 2014. Contacts and referrals are no longer recorded separately - since 6th April 2016 they have been recorded on a single "Contact & Referral" form. 3.4% decreases in Contacts / Referrals to 7,224 in Quarter 2 from 7,476 in Quarter 1.
CS CPR 4 Local PI	CPR caseload	Local	207	213	283	272	255	372	314	255	342	336	279	196	191	191	204	230	Target setting not appropriate	N/A	Target setting not appropriate	Target setting not appropriate	Figure does not include 16 temporary registrations where case management responsibility for the children is retained by their home authority.
SSWB 27 National PI	Percentage of re-registrations of children on local authority Child Protection Registers	CP- 2.1 DDP										3.1%	5.6%	2.0%	3.9%	3.8%	4.0%	8.7%	Target setting not appropriate	▼	Target setting not appropriate	Target setting not appropriate	9 / 104 9 of the children registered during the quarter had been on the CPR within the previous 12 months. The 9 children comprised 3 sibling groups and one individual.
SSWB 28 National PI	Average length of time for all children who were on the CPR during the year	DDP										206	200	271	259	230	289	249	Target setting not appropriate	▲	Target setting not appropriate	Target setting not appropriate	18,905 / 76 The average length of time on the CPR for the 76 children who we de-registered during Quarter 2 was 249 days.
SCC/014 Local PI	Percentage of initial child protection conferences due in the year which were held within 15 working days of the strategy discussion	Local	48.9%	73.5%	72.7%	86.3%	82.6%	84.6%	83.8%	90.7%	94.4%	91.2%	96.5%	89.1%	100.0%	94.2%	93.4%	94.0%	😊	▲	94.0%	84.6%	109 / 116 7 conferences were late including 3 for 1 sibling group during the quarter. All late conferences have since been held. All Wales average 2014-15 = 92.6%
SCC/034 Local PI	Percentage of child protection reviews carried out within statutory timescales during the year	Local	98.9%	99.2%	99.5%	99.2%	98.5%	98.0%	98.5%	99.8%	99.8%	98.4%	100.0%	96.9%	100.0%	98.8%	98.8%	97.4%	😊	▼	100.0%	70.0%	190 / 195 5 conferences were late during the quarter, three of these are for a sibling group. All late conferences have since been held and the children were de-registered. All Wales average 2015-16 = 98.0%
Children and young people are supported to live safely within their families with the lowest appropriate level of intervention																							

Quarter 1

Indicator Ref	Indicator Title	PI Type	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	2016-17	Q1 2017-18	Q2 2017-18	Current Progress	Status	2017-18 Target	Level Triggering Mgt Action	Comments
SSWB 24 National PI	Percentage of assessments completed for children within statutory timescales	DDP										99.2%	86.3%	88.3%	77.3%	86.3%	83.0%	76.4%	☹	▼	80.0%	72.0%	516 / 675 Performance decreased in the context of a 7% increase in the number of assessments completed.
SSWB 25 National PI	Percentage of children supported to remain living within their family	CP- 2.1 DDP										59.0%	57.3%	56.6%	55.2%	55.2%	53.1%	51.2%	☹	▼	59.0%	53.1%	823 / 1,607 Quarterly result. Actual end of year result is populated from Looked After Child Census. Of the 1,607 children with a Care and Support Plan at 30th September 2017, 823 were being supported to live at home (i.e. were not being looked after).
SSWB 26 National PI	Percentage of looked after children returned home from care during the year	CP - 1.2 DDP										3.2%	6.2%	9.9%	11.6%	11.6%	3.1%	4.5%	☹	▼	12.0%	10.8%	40 / 890 Quarter 2 target = 6% Provisional result. Actual result will be populated from the Looked After Child Census. Of the 890 children who have been looked after during Quarters 1 and 2, 40 have returned home. This PI is cumulative, and performance will improve as we progress throughout the year. In addition to the 40 children who were returned home from care, 95 children were in the care of their parents, but remain subject to a Care Order, and 67 children were placed with relative carers. It is noted that our judiciary have indicated a reluctance to discharge Care Orders, and continue to make new Care Orders as opposed to other orders, e.g. Supervision Orders.
Looked after children experience the best care and support to help them recognise their abilities, have aspirations and achieve their full potential																							
CS LAC 3e Local PI	LAC caseload (not including respite care arrangements for disabled children)	Local	521	520	530	521	568	557	611	650	644	678	701	690	721	721	756	784	Target setting not appropriate	N/A	Target setting not appropriate	Target setting not appropriate	Cardiff rate at 30.09.17 = 10.6 per 000 Wales rate at 31.03.16 = 9.0 per 000
CS LAC 58 Local PI	Percentage of children in regulated placements who are placed in Cardiff	Local	New for 2008-09	61.4%	64.8%	67.0%	65.6%	62.2%	62.0%	60.7%	62.5%	61.2%	60.9%	61.6%	63.5%	63.5%	62.9%	61.9%	☹	▼	63.0%	56.7%	375 / 606 The PI counts only children placed within the LA boundaries and excludes children placed in neighbouring authorities close to their home area and attending Cardiff schools. 13.5% (31) of children not placed in Cardiff are placed within 10 miles of their home address. 15 of the children not placed in Cardiff are placed with a relative carer. Planning always takes account of placement location for children. Some children need a specialist placement that is not available in the city or need to live away from families, communities or individuals that could present risks for them.

Quarter 1

Indicator Ref	Indicator Title	PI Type	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	2016-17	Q1 2017-18	Q2 2017-18	Current Progress	Status	2017-18 Target	Level Triggering Mgt Action	Comments
SCC/021 Local PI	Percentage of looked after children reviews carried out within statutory timescales during the year	Local	92.3%	95.9%	96.2%	96.4%	95.2%	95.2%	92.4%	88.3%	94.5%	96.1%	93.8%	94.6%	94.9%	94.8%	95.8%	96.2%	☹️	🚩	100%	70.0%	577 / 600 Of the 23 reviews that were not held on time, 7 were held within a week, 6 within 2 weeks, 4 within 3 weeks, 3 within 4 weeks and 3 within 6 weeks. All Wales average 2014-15 = 95.5%
SCC/025 Local PI	Percentage of statutory visits to looked after children due in the year that took place in accordance with regulations	DDP	69.3%	79.5%	88.2%	83.9%	85.1%	89.5%	87.7%	88.9%	86.6%	94.1%	95.3%	96.3%	94.7%	95.1%	96.0%	93.8%	☹️	🚩	95.0%	85.5%	563 / 600 Performance has decreased in the context of an increase in both the overall population of looked after children and in the number of children placed at home with their parents who require a higher level of statutory visiting. All Wales average 2015-16 = 88.1%
Cardiff is the destination of choice for committed social work professionals																							
Staff 1 Local PI	Percentage of social work vacancies in all teams	CP- 2.1	22.1%	26.1%	15.2%	14.7%	15.9%	14.5%	20.8%	27.2%	22.2%	22.9%	24.8%	23.3%	23.3%	23.5%	26.0%	20.3%	☹️	🟡	18.0%	19.8%	93.6 / 460.4 MASH = 16.7% I&A = 20.1% CIN = 21.1% LAC = 21.3% The impact of ongoing work to recruit social workers is beginning to show, with vacancies reducing to 20% in Quarter 2, from 26% in Quarter 1. The vacancy position dipped below 20% in August and September for the first time since September 2015. The improvement in the vacancy rate is despite 4 Principal Social Worker posts in the Looked After Children's Service being filled with existing staff, creating vacancies at Social Worker level.
Children's Services are provided on the basis of the most efficient and effective use of resources																							
CS LAC 44 Local PI	Percentage of LAC placements with independent sector providers	Local	56.4%	56.6%	58.9%	62.0%	64.2%	68.6%	67.4%	71.8%	72.0%	73.6%	74.0%	73.8%	75.3%	75.3%	73.7%	72.4%	😊	🟢	72.0%	79.2%	439 / 606 Of the 439 placements with agency providers, 197 started within the last 12 months. Performance is at target level and reflects the lowest level of agency placements reported at quarterly outturn since March 2016.

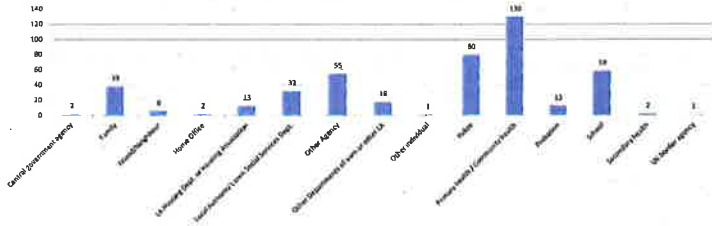
Page 41

This page is intentionally left blank

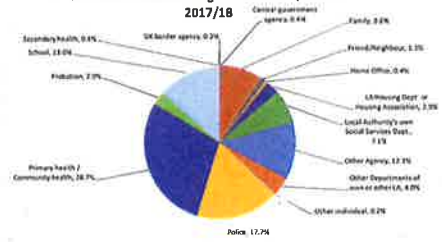
Summary of Wellbeing Assessments Quarter 2 2017/18

Source/Outcome	Comprehensive Assessment Required	Needs can be met by the individual	Needs can be met through preventative services	Needs can only be met through Care & Support Plan	Progressed to a strategy allocation - CP concerns	Protection of child from abuse, harm or neglect	Provision of information, advice or assistance	There are no care and support needs to be met	Grand Total	Total %
Central government agency	0	0	0	0	0	0	0	0	0	0.0%
Family	0	1	15	0	0	0	0	0	16	8.4%
Friend/Neighbour	0	0	0	0	0	0	0	0	0	0.0%
Home Office	0	0	0	0	0	0	0	0	0	0.0%
LA Housing Dept. or Housing Association	0	0	0	0	0	0	0	0	0	0.0%
Local Authority's own Social Services Dept.	0	0	0	0	0	0	0	0	0	0.0%
Other Agency	0	14	18	11	0	0	0	0	43	22.1%
Other Departments of same or other LA	0	0	0	0	0	0	0	0	0	0.0%
Other individual	0	0	0	0	0	0	0	0	0	0.0%
Police	0	0	0	0	0	0	0	0	0	0.0%
Primary Health / Community Health	0	0	0	0	0	0	0	0	0	0.0%
Psychiatrist	0	0	0	0	0	0	0	0	0	0.0%
School	0	0	0	0	0	0	0	0	0	0.0%
Secondary health	0	0	0	0	0	0	0	0	0	0.0%
UK border agency	0	0	0	0	0	0	0	0	0	0.0%
Unemployed	0	0	0	0	0	0	0	0	0	0.0%
Total %	0.0%	13.4%	26.8%	10.9%	0.0%	0.0%	0.0%	11.4%	100.0%	100.0%

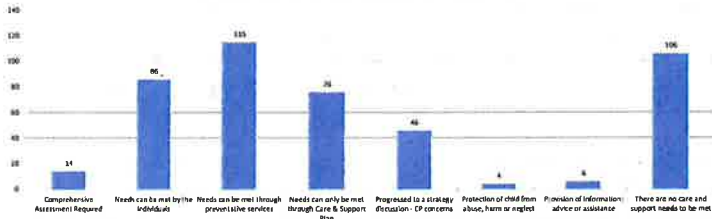
Source of Wellbeing Assessment Quarter 2 2017/18



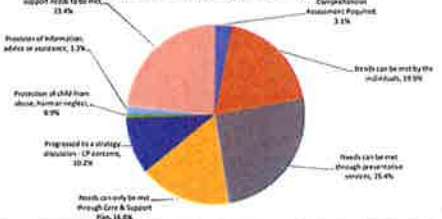
% of Source of Wellbeing Assessment Quarter 2 2017/18



Outcome of Wellbeing Assessments Quarter 2 2017/18



% of Outcome of Wellbeing Assessments Quarter 2 2017/18



Outcome of Wellbeing Assessment by source Quarter 2 2017/18

